Kirklees Council

Council Plan and Performance Update Report

Quarter 3 2024/25

Council Plan Priorities Update – Quarter 3 2024/25

Introduction

This report provides an update on the 12-month deliverables outlined within the 2024/25 Council Plan. Progress updates in this report cover up until the end of December 2024 and further updates will be included in future quarterly reports.

The deliverables reported upon in this report relate to the four, three-year priorities outlined in the Council Plan. These are:

1. Address our financial position in a fair and balanced way.
2. Strive to transform council services to become more efficient, effective, and modern.
3. Continue to deliver a greener, healthier Kirklees and address the challenges of climate change.
4. Continue to invest and regenerate our towns and villages to support our diverse places and communities to flourish.

These priorities don't aim to cover all the many services and programmes undertaken throughout the council, they aim to summarise the overarching strategic direction for our activity in the current context and with the resources that we have available.

You can find the 2024/25 version of the Council Plan at www.kirklees.gov.uk/councilplan.

Priority 1 – Address our financial position in a fair and balanced way

Our latest Corporate Financial Monitoring Report, based on the position at Q3 2024/25, is forecasting an in-year overspend of £9.968m and savings delivery of 77% against the £42.6m target.

The annual budget development process has continued this quarter, aiming to set out a budget that improves the financial sustainability of our services as well as delivering our ambitions for Kirklees over the coming years. On the 10th December 2024, Cabinet considered the draft budget and agreed to start the annual public consultation. The draft budget sets out a net revenue budget of £389m for 2025/26, a £1.4bn Capital programme over the next 5 years, and a budget of £110m for Kirklees Homes and Neighbourhoods (the Housing Revenue Account).

Though the Local Government Financial Settlement in December 2024 included announcements of additional grants to local government, we still estimate that Kirklees is underfunded by approximately £20m each year compared to similar local authorities due to the current local government funding formula. According to the Local Government Association, more than 90% of councils in England will need to make revenue budget savings next year. As a result, the draft budget includes £11.4m of savings for the next financial year.

To better understand the impact of the budget proposals and to help us mitigate negative impacts, Integrated Impact Assessments (IIA) have been developed for relevant proposals. These are available to the public on the council's website.

This year, we released our budget earlier to allow for greater consultation and transparency on the proposals. The consultation ran from the 11th December 2024 to 15th January 2025 and the results will inform the final budget ahead of decision making at Full Council on the 5th March 2025.

To support the sustainability of services and delivery of our outcomes, we have continued to improve the coordination of our external funding applications and develop strategic relationships with key funders like the National Lottery Community Fund and Sports England. These activities help to us to identify external funding opportunities and improve the quality of our bids. This quarter, we've successfully bid for over £1.3m of external funding and refreshed the guidance for services pursuing external funding.

With the support of our community infrastructure contract and the UK Shared Prosperity Fund (UKSPF), Third Sector Leaders (TSL) and community anchor organisations have continued to provide direct support to community groups. Examples include assisting with communications to kickstart a preschool renovation, support in relocating a group that works with young adults with learning disabilities and reenergising a community centre to attract trustees and the local community. TSL continue to provide infrastructure support to the sector including increasing the number of users of their website by a further 10,000. Members advertised 17 jobs, 36 funding opportunities and 14 community events through the site. Volunteering was successfully promoted further during Trustee Week in November 2024, and a further 69 groups and 118 new volunteering opportunities supported in this quarter (301% and 548% above the annual project targets for the UKSPF).

Priority 2 – Strive to transform council services to become more modern, efficient and effective

We have continued to deliver our children's services continuous improvement plan this quarter. Kirklees has accepted an offer from the Department for Education (DfE) to be part of a research project that will focus on the operation and impact of Safety Valve agreements. A coproduction session took place supported by the Council for Disabled Children (CDC) and the National Development Team for Inclusion (NDTI) as part of the Research & Improvement for SEND Excellence (RISE) Programme. The session was attended by 70 people from across the system including Parents of Children with Additional Needs (PCAN) and was well received.

In advance of the new school buildings being completed, 17 pupils have now started at Complex Communication and Interaction Woodley School & College at the beginning of September 2024.

Project SEARCH has recruited 22 interns for our 2024/25 intake. This includes two rotation places with Kirklees Active Leisure from January 2025. The long-term plan is to continue to build additional place capacity if successful.

Since the last corporate parenting report, we have developed and implemented a protocol for care leaver housing covering Children's Services and Housing Solutions. We've engaged with stakeholders and raised awareness by celebrating Care Leavers Month throughout October. The Council has also agreed to purchase a recently closed private children's home with the aim of establishing an in-house two-person home.

Progress on the implementation of our Access Strategy continues, with a focus on managing customer expectations. We recognise that there is sometimes a gap between what residents and service-users believe we should do and what we can do because of our powers and resources. Developing a shared understanding of our services and what we can offer helps residents and service-users seek the support they need from the right places. An Access to Services toolkit has been developed and launched internally this quarter to support services across the council. It includes examples of how services have helped customers reach services in better ways. Further guidance and training is now available with more being developed, and we are commencing further work to embed a more customer-focussed culture across council services. Additionally, we know we can improve our communication whilst people are waiting for their issues to be resolved by the Council, and this will be addressed as part of the strategy.

The two-year adult social care transformation programme agreed by Cabinet in December 2023 continues to be delivered. In this quarter, we have continued the development and embedding of output measures to ensure that we are effectively measuring the impact of the programme and savings achieved, for example through direct payments, financial assessments and debt recovery activity.

We continued to prepare for the upcoming Care Quality Commission (CQC) inspection last quarter, including staff engagement and preparing the information required ahead of the inspection. Towards the end of the quarter, we received notice to expect the inspection within six months. This information was gathered and submitted to the CQC.

Delivery of the Assets transformation programmes continues. By the end of November 2024, asset disposals had raised £3.9m for the council, including £1m from the second auction of the year in November 2024. All seven sites auctioned this year have sold, with many above the sale estimate. Red House Museum was auctioned in December 2024, with several other properties lined up for auctions in January and February 2025.

Priority 3 – Continue to deliver a greener, healthier Kirklees and address the challenges of climate change

Following the adoption of the new Environment Strategy in September 2024, our focus is now on services and partners planning and taking steps towards the targets set out in the strategy. Environmental Strategy teams continue to support communities to deliver initiatives to increase recycling and reuse in their local communities, including via the Zero Waste Community Grant. 7 community organisations received a total of £5k this quarter.

In support of the ambitions of the Environment Strategy, we took place in a national textile recycling trial. ACT UK is a two-year project supported with funding from Innovate UK and led by UK Fashion and Textile association (UKFT). They are working with multiple partners to explore building a textiles re-processing plant in the UK, with Kirklees on the shortlist to host the plant, bringing multiple economic benefits. In preparation, ACT UK have been running extensive trials to understand how people sort and recycle their textiles. The Council supported the trial by agreeing to place 20 textile banks across 10 sites throughout the district from July 2024. The project is being supported through a communications campaign that includes a physical leaflet sent to nearby residents as well as online and traditional media, including BBC News, with an overall potential reach of 596 million views.

Nominations for the 2024 Recycling Hero Awards were opened for residents, schools, and businesses that support recycling in their localities. This scheme encourages and recognises residents and groups that go over and above in their recycling endeavours.

We delivered 25 school class workshops on recycling and waste (approximately 675 pupils) and supported 24 community groups to undertake 60 litter picking activities across 14 Council Wards.

As part of saving proposals, a review of operating days at all Household Waste Recycling Centres took place. Cabinet have now approved changes to three of the Kirklees's five Household Waste Recycling Centres (HWRCs), saving the council nearly £200k annually for the next three years of the remaining contract.

Building works at Knowl Park House are complete and we are making final preparations before doors open to residents living with dementia. The new facilities incorporate design features to give maximum flexibility and be fully inclusive. In collaboration with the University of Stirling's Dementia Services Design Centre (DSDC), we have ensured the facilities incorporate dementia design principles and meet the DSDC dementia design standards. From the colour of the paint on the walls to the layout of rooms, everything has been designed considering the experience of someone living with dementia.

In December 2024, we launched a series of Access Guides that will make visiting places and spaces in Kirklees easier for everyone. We partnered with AccessAble, the UK's largest provider of accessibility information, to review places and spaces across Kirklees including parks, civic buildings, leisure centres, and a series of travel routes. The guides include information about access arrangements, welfare facilities, and parking. The guides enable users to plan their visit in advance and maintain independence when out and about in towns and villages. Community stakeholders were engaged to identify which places should be part of the review.

Alongside the accessibility review, we secured government funding for the installation of Changing Places Toilet facilities at Greenhead Park, Oakwell Hall Country Park, and Civic Centre 1 in Huddersfield. A further facility was installed at Slaithwaite Civic Hall working in partnership with Slaithwaite Civic Hall Trust. These facilities ensure users can maintain their dignity and independence when out and about.

Priority 4 – Continue to invest and regenerate our towns and villages to support our diverse places and communities to flourish

Following clarification from the Department for Transport (DfT), we have proceeded to the next stage of the approval process for the business case for £47.9m of improvements to the Penistone Line, linking Kirklees with South Yorkshire. The projected spending profile of the scheme was submitted to the DfT in November 2024 and we are awaiting confirmation of the funding.

We continue to invest and attract partner investment into the regeneration of our towns and villages to support economic growth. Plans for the Huddersfield Cultural Heart, Dewsbury Blueprint, and investments in Heckmondwike, Cleckheaton, Batley, Marsden and Holmfirth all remain a key priority, as do delivering major transport improvements, improving and maintaining our roads, supporting housing growth, investing in employment and skills support, and supporting the growth of new and existing businesses.

We have now finished all the regeneration works within and surrounding St Peter's Garden, a part of the Huddersfield Blueprint. The project was delivered in partnership with Huddersfield Parish Church. Work continues on the remainder of Phase 1 of the Cultural Heart, with work on the new food hall visibly underway on the site of the former Queensgate Market.

Progress continues to be made in our smaller centres. The improvement scheme in Batley is under development following consultation feedback and we plan to share the revised proposals in the New Year. In Heckmondwike we've demolished the indoor market hall, and the temporary public realm improvement scheme is nearly complete. In Cleckheaton we've developed an action plan for Spen Bottoms following public consultation.

We are continuing to develop business cases for capital and revenue interventions designed to support businesses to start, grow, or relocate on the back of local research excellence. These follow the work of the Health & Wellbeing Incubator, providing wrap around support for early-stage start-ups and SMEs.

The West Yorkshire Investment Zone area in Huddersfield forms part of the wider Station-to-Stadium Enterprise Corridor. As part of this wider programme of work, we are continuing to focus on bringing forward the Gasworks Street site for high value employment and 'grow on' space. Preparatory work is progressing with site investigations and work to assess the utility supply in the area and to develop scheme designs.

Council Performance Update – Quarter 3 2024/25

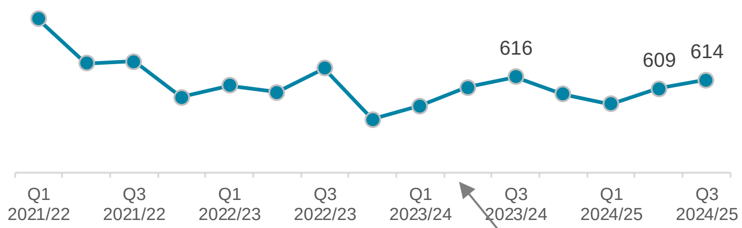
This section provides an update on progress against the Council's Key Measures. The Council's Key Measures provide insight into the performance of the council and demand on key council services. Below provides an example of how the information is presented and an explanation of what it means.

Example table, key and explanations

Benchmark key codes:

Demonstrates the performance/rate in Kirklees compared to the benchmark group. The colour of the shape demonstrates how the performance/rate in Kirklees compares to the benchmark group.

- ● = performance/rate in Kirklees is better than the benchmark group.
- ● = performance/rate in Kirklees is worse than the benchmark group.
- ◆ = performance/rate in Kirklees is the same as the benchmark group.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	614 (Q3 2024/25)		**Increase** by 5 children compared with Q2 2024/25 **Decrease** by 2 children compared with Q3 2023/24	● Kirklees - 61 Statistical Neighbours - 91 Children looked after rate per 10,000 children aged under 18 (2023/24)

Key Measure:

This is a description of what we are measuring.

Measure type:

What the measure is measuring - either performance or demand.

Latest value:

This shows the latest value that is available and indicates the period it covers. If the value is a percent the numerator and denominator will be provided in brackets.

Trend:

A line graph showing the data trend for the measure.

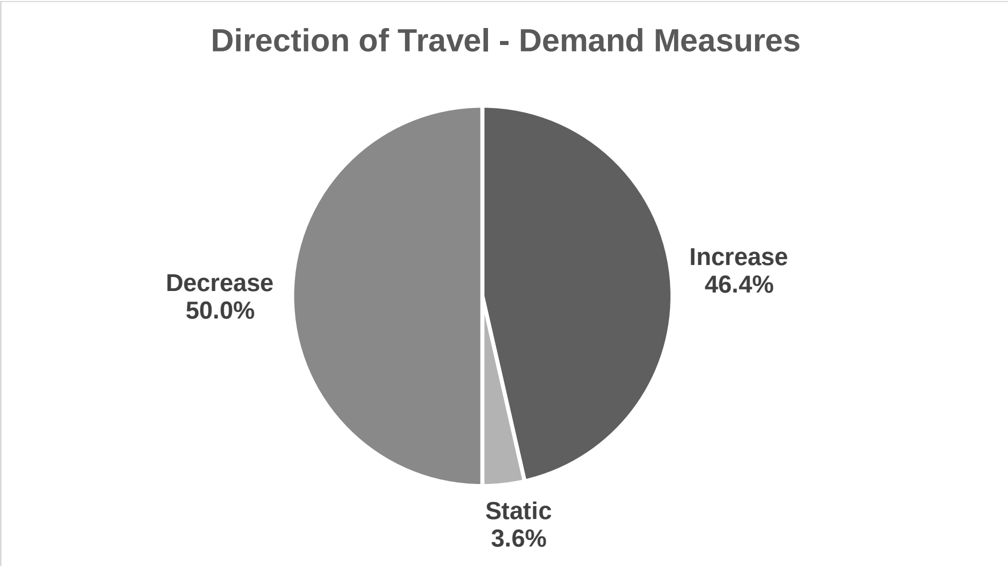
Latest value comparison:

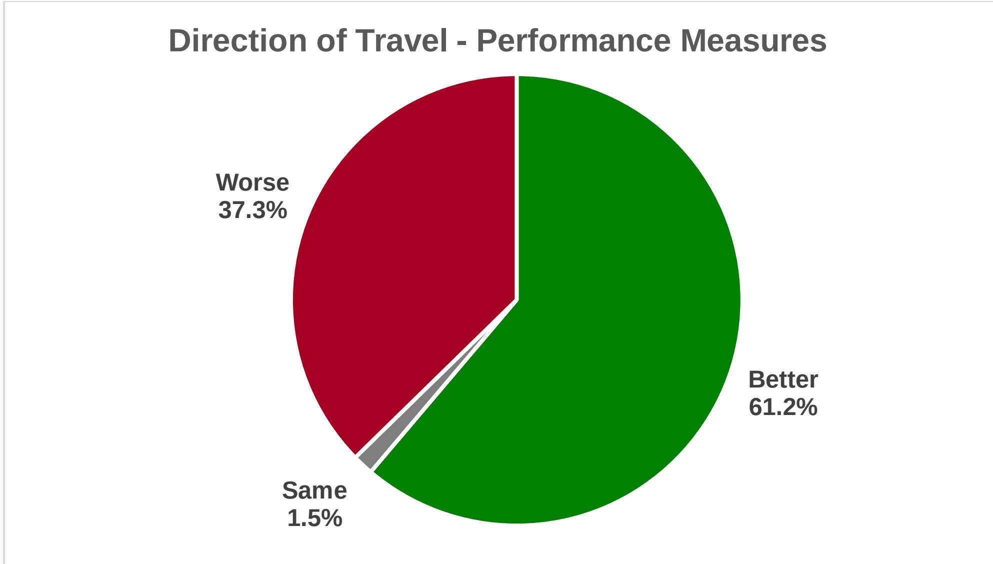
The latest value will be compared to 3-months ago (12-months for annual measures) and 12-months ago (24-months ago for annual measures), how the measures is performing and the difference.

- Performance measures will be Better, Same or Worse
- Demand measures will be Increase, Static or Decrease

Summary

The below charts summarise the direction of travel for measures in the current quarter/year that have longer-term (12-month/2-year) trend data available.





67 of the 82 performance measures within this section have longer-term trend data available, of these 61.2% of are performing better compared to their long-term trend (12-month/2-year ago) and 37.3% are performing worse.

28 of the 35 demand measures within this section have longer-term trend data available, of these 46.4% are increasing compared to their long-term trend (12-month/2-year ago) and 50.0% are decreasing.

Adults and Health

Adults Social Care (ASC) Operation Key Measures

Quarter 3 2024/25

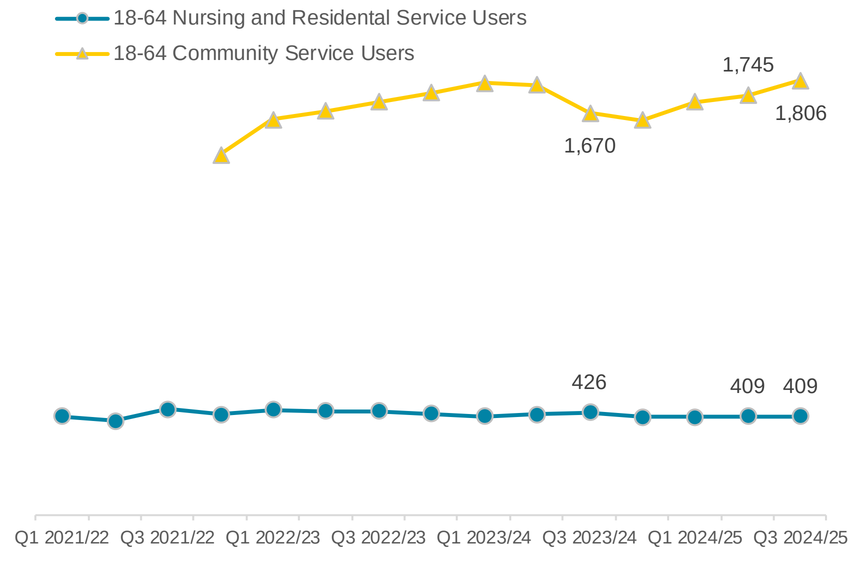
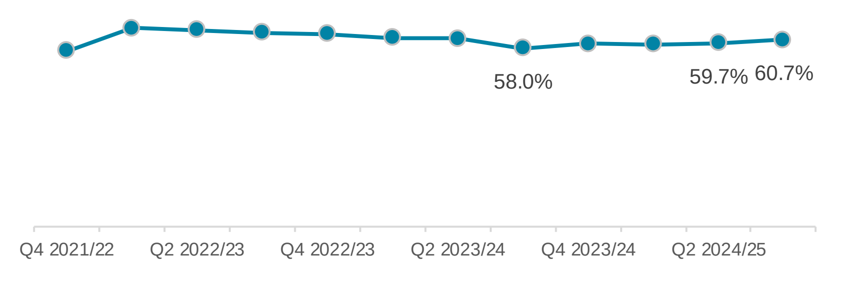
There has been an increase in the number of adults aged under 65 being supported via long-term care in Q3 2024/25 compared with Q2 2023/24, with the increase showing in community based care, ensuring residents are supported in their own home and a decrease in those in nursing or residential placements. However, there are more adults aged under 65 in Kirklees living in nursing and residential placements compared to the national rate. This is an improvement priority for the LD/MH Change Board.

60.7% of adults aged under 65 are being supported through a direct payment, providing them with choice and control over the type of care they receive. Latest benchmarking data (Q4 2022/23) shows that there is a higher proportion of service users under 65 who are in receipt of a direct payment in Kirklees (65.2%) compared to the national rate (38%).

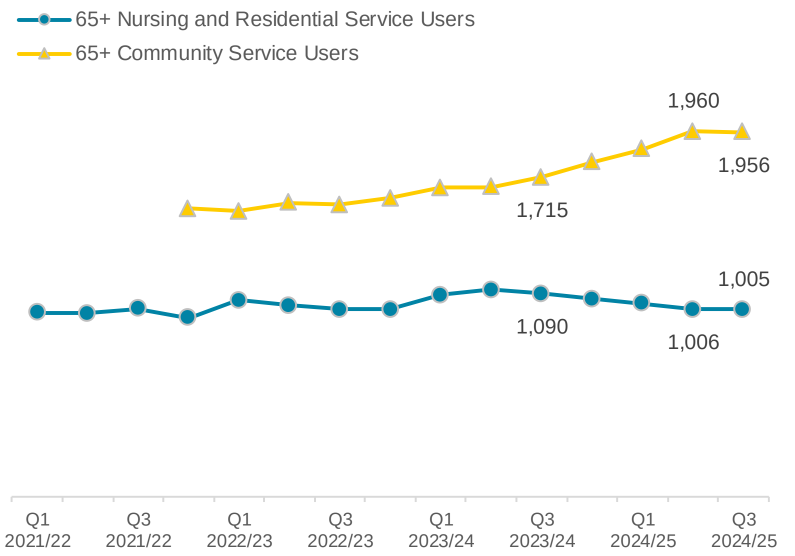
There has been a reduction in the number of adults aged 65+ in nursing and residential care in Q3 2024/25. This has been a priority of the Adults Change Programme and is showing significant results, with the rate of adults aged 65+ in nursing and residential care lower in Kirklees than it is nationally. The reduction in adults aged 65+ in nursing and residential care has resulted in an increase in the number of adults aged 65+ receiving a community service. The increase in the proportion of adults 65+ receiving a community service is a positive one and demonstrates that we are keeping older adults in their own homes within the community and as independent as possible.

The proportion of adult social care users and adult carers who found it easy to get information about available support has increased from last year. The percentage of adult social care users who found it easy to get information about available support is at the highest rate for six years. This gives us an opportunity to continue to build the Information, Advice and Guidance offer – supporting people to self-manage and prevent, reduce and delay people coming into long-term social care.

Key Measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Community Service Users aged 18-64 (at period end)	Demand	1,806 (End of Q3 2024/25)		**Increase** by 61 users compared with the end of Q2 2024/25 **Increase** by 136 users compared with the end of Q3 2023/24	Kirklees - 639 National - 676 Number of Community Service users aged 18-64 per 18-64 100,000 population (Q1 2024/25)
Number of Nursing and Residential Service Users aged 18-64 (as at period end)	Demand	409 (End of Q3 2024/25)		**Static** by 0 users compared with the end of Q2 2024/25 **Decrease** by 17 users compared with the end of Q3 2023/24	Kirklees - 161 National - 111 Number of Nursing and Residential Service users aged 18-64 per 100,000 18-64 population (Q1 2024/25)
% of service users receiving a Direct Payment aged 18-64 (at period end)	Performance	60.7% (1,097 / 1,806) (End of Q3 2024/25)		**Better** by 1 percentage point compared with the end of Q2 2024/25 **Better** by 2.8 percentage points compared with the end of Q3 2023/24	Kirklees - 65.2 National - 38 % of Direct Payment service users aged 18-64 (Q4 2022/23)

<table>
<tr><th>Measure</th><th>Measure Type</th><th>Latest value</th><th>Trend</th><th>Latest value comparison</th><th>Benchmark</th></tr>
<tr><td>Number of Community Service Users aged 65+ (at period end)</td><td>Demand</td><td>1,956

(End of Q3 2024/25)</td><td rowspan="2">
</td><td>Decrease
by 4 users compared with the end of Q2 2024/25

Increase
by 241 users compared with the end of Q3 2023/24</td><td>Kirklees - 2,264
National - 2,326

Number of Community Service users aged 65+ per 100,000 65+ population

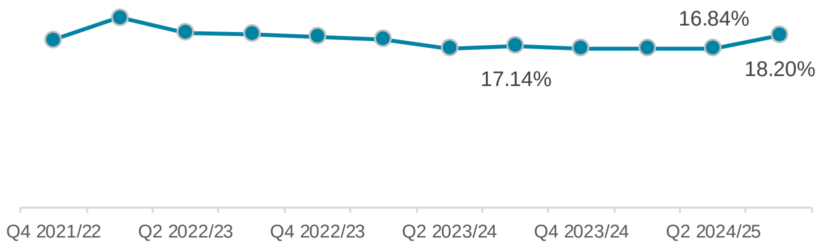
(Q1 2024/25)</td></tr>
<tr><td>Number of Nursing and Residential Service Users aged 65+ (as at period end)</td><td>Demand</td><td>1,005

(End of Q3 2024/25)</td><td>Decrease
by 1 users compared with the end of Q2 2024/25

Decrease
by 85 users compared with the end of Q3 2023/24</td><td>Kirklees - 1,256
National - 1,413

Number of Nursing and Residential Service users aged 65+ per 100,000 65+ population

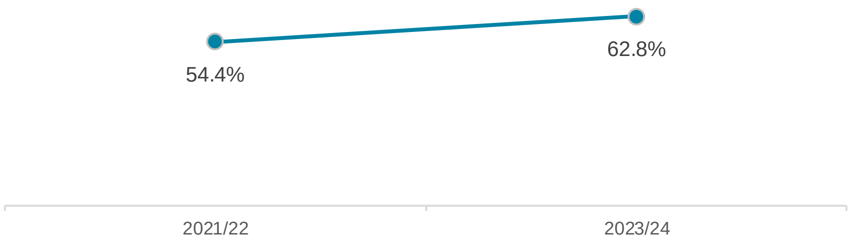
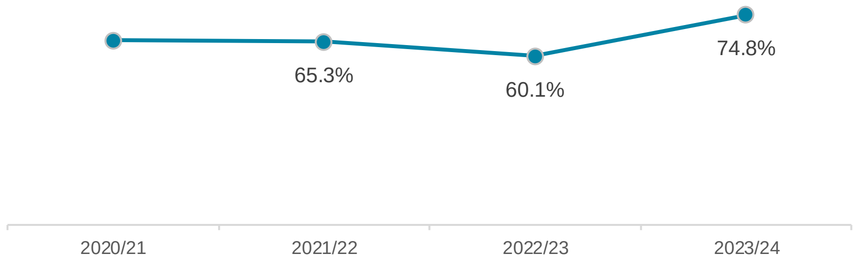
(Q1 2024/25)</td></tr>
<tr><td>% of service users receiving a Direct Payment aged 65+ (at period end)</td><td>Performance</td><td>18.2%
(356 / 1,956)

(End of Q3 2024/25)</td><td>
</td><td>Better
by 1.36 percentage points compared with the end of Q2 2024/25

Better
by 1.06 percentage points compared with the end of Q3 2023/24</td><td>Kirklees - 16.5
National - 14.8

% of Direct Payment service users aged 65+

(Q4 2022/23)</td></tr>
</table>

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of carers who found it easy to find information about ASC services*	Performance	62.8% (2023/24)		**Better** by 8.4 percentage points compared with 2021/22 No comparison data available for 2019/20	Kirklees - 62.8% National - 59.5% (2023/24)
% of adult social care users who found it easy to find information about ASC services*	Performance	74.8% (2023/24)		**Better** by 14.7 percentage points compared with 2022/23 **Better** by 9.5 percentage points compared with 2021/22	Kirklees - 74.8% National - 67.9% (2023/24)

*Annually collected measure, no updated data for quarter 3 2024/25

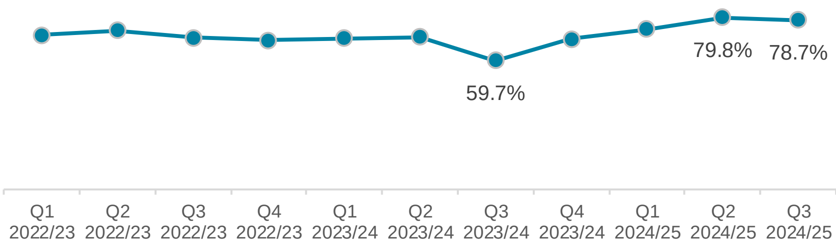
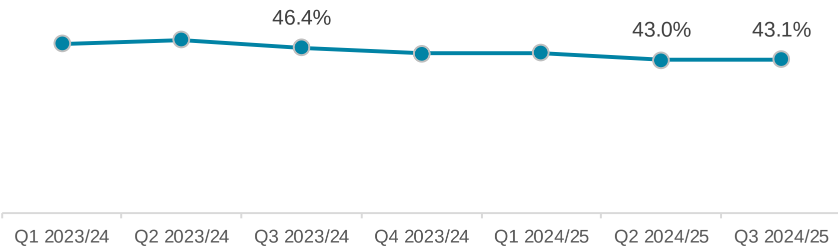
Communities and Access Services Key Measures

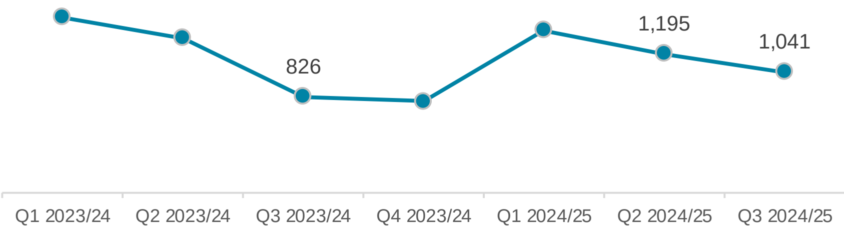
Quarter 3 2024/25

We have been steadily increasing the percentage of people supported by our Wellness Service and have increased the number of completed wellness interventions by 19 percentage points in Q3 2024/25 when compared with Q3 2023/24. This is increases can be attributed to the increased referrals for Smoking Cessation now accounting for 38% of all referrals, compared with 28% in Q3 2023/24.

The percentage of repeat domestic abuse incidents within 12 months is reducing, similarly so are the total incidents. There has been a 3.3 percentage point reduction in the percentage of repeat domestic abuse incidents in Q3 2024/25 when compared to Q3 2023/24. The number of nuisance anti-social behaviour incidents dealt with by the Police has also reduced on the previous quarter but is higher than the same period last year. This is reflective of the Council’s ambition to work in partnership to keep people safe and helping communities flourish.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of completed Wellness Service interventions (percent of referrals that lead to completed intervention)	Performance	78.7% (667 / 847) (Q3 2024/25)		**Worse** by 1.1 percentage points compared with Q2 2024/25 **Better** by 19 percentage points compared with Q3 2023/24	No benchmarking data is available
% of repeat domestic abuse incidents within 12 months	Performance	43.1% (1,062 / 2,465) (Q3 2024/25)		**Worse** by 0.1 percentage points compared with Q2 2024/25 **Better** by 3.3 percentage points compared with Q3 2023/24	West Yorkshire Police - 37 Most Similar Groups - 29 Domestic abuse rate per 1,000 population aged over 16 (2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Anti-Social Behaviour incidents	Demand	1,041 (Q3 2024/25)		**Decrease** by 154 incidents compared with Q2 2024/25 **Increase** by 215 incidents compared with Q3 2023/24	Kirklees - 11 National - 17 Number of ASB incidents per 1,000 population (Q4 2023/24)

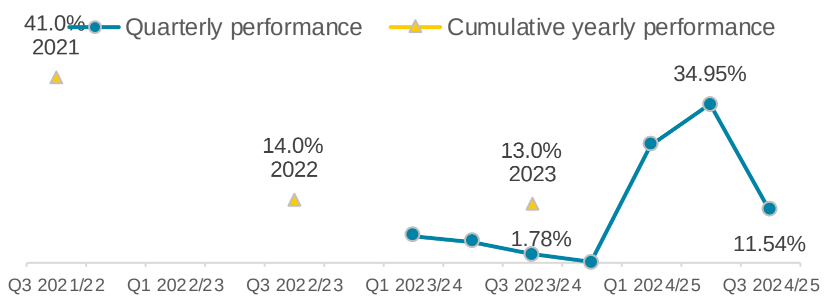
Learning & Early Support Key Measures

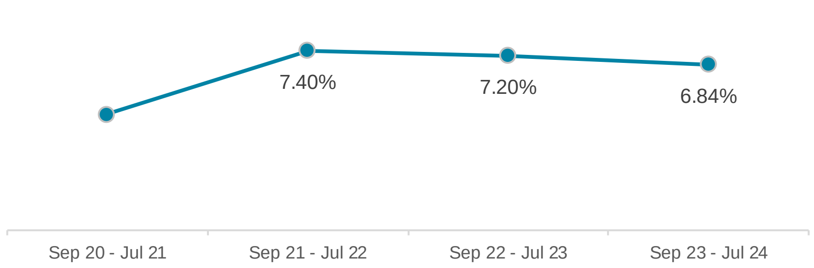
Quarter 3 2024/25

Our performance this quarter in respect of finalising Education, Health and Care Plans within the 20-week timescale shows a decline. However, the number of plans that have been issued in this period has increased. During the last quarter, significant efforts have been made to finalise plans that have been outside the 20-week timeline alongside working with new assessments. A substantial number of plans have been finalised and we have cleared the backlog. Moving forwards, we anticipate this will stabilise and support overall improvement in statutory compliance. The transition to a new case management system has taken place in Q3 2024/25 and is already supporting the service to operate more effectively. More work is ongoing to embed the new system and take advantage of all its functions which we anticipate will take a further 3-6 months to realise.

Following the return to school in September 2024, we have seen a positive start to the new academic year. We are working closely with our schools to operate within the new DfE Guidance and have introduced and held our first ‘Attendance Matters’ Networks which have been positively received. We have asked for an external review of our systems and protocols and will be looking at more detailed work to consider the improvements, as well as taking into account the changes proposed in the new Children’s Wellbeing and Schools Bill. A further meeting will take place with our DfE allocated attendance advisor next quarter so we can share our best practise.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of Education, Health, and Care Plans finalised within 20 weeks during the quarter	Performance	11.54% (21 / 182) (Q3 2024/25)		**Worse** by 23.4 percentage points compared with Q2 2024/25 **Better** by 9.8 percentage points compared with Q3 2023/24	Kirklees - 13% National - 50.3% Statistical neighbours - 62.47% % of EHCP issued within 20 weeks (excluding exceptions) (2023)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
School attendance - Total school absence - (authorised and unauthorised)*	Performance	6.84% (3,998 / 58,419) (Sep 2023 - Jul 2024)		**Better** by 0.4 percentage points compared with Sep 2022 - Jul 2023 **Better** by 0.6 percentage points compared with Sep 2021 - Jul 2022	Kirklees - 7.2% National - 7.4% Total absence % (Q1 2023/24)

*Annually collected measure, no updated data for quarter 3 2024/25

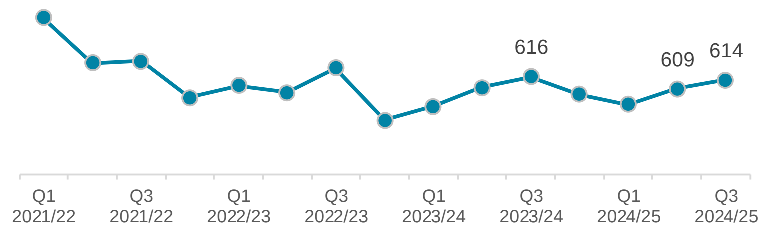
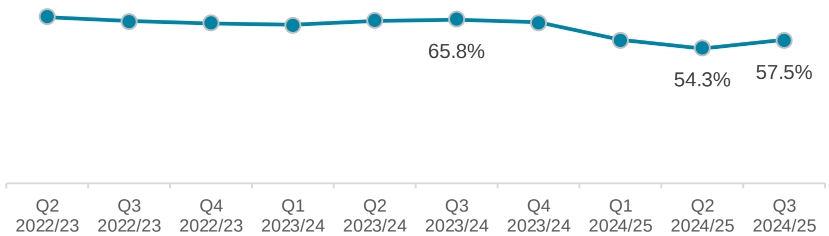
Child Protection & Family Support Key Measures

Quarter 3 2024/25

The quarter 3 trend data highlights continued low numbers of Children Looked After compared to our statistical neighbours. We have high numbers of our children living in family-based settings with a continued focus on our children being supported to live with their carers through special guardianship order arrangements. Our focus going forward is to maintain this trend through prioritising these arrangements and related support.

For our children who are looked after, we continue to ensure they experience long-term placement stability close to their home. Quarter 3 trends show success when compared with national benchmarks. There is a slight improvement when compared with the previous quarter. With recently introduced internal fostering strategies, including recruitment (where we have record number of carers currently in the assessment process), and support which includes our enhanced emotional wellbeing service, we predict ongoing improvement for this priority area.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	614 (Q3 2024/25)		**Increase** by 5 children compared with Q2 2024/25 **Decrease** by 2 children compared with Q3 2023/24	Kirklees - 61 Statistical Neighbours - 91 Children looked after rate per 10,000 children aged under 18 (2023/24)
Percentage of Looked After Children who have been in the same placement for 2 or more years	Performance	57.5% (119 / 207) (Q3 2024/25)		**Better** by 3.2 percentage points compared with Q2 2024/25 **Worse** by 8.3 percentage points compared with Q3 2023/24	Kirklees - 72% Statistical Neighbours - 68.2% % living in same placement at least 2 years (Q4 2023/24)

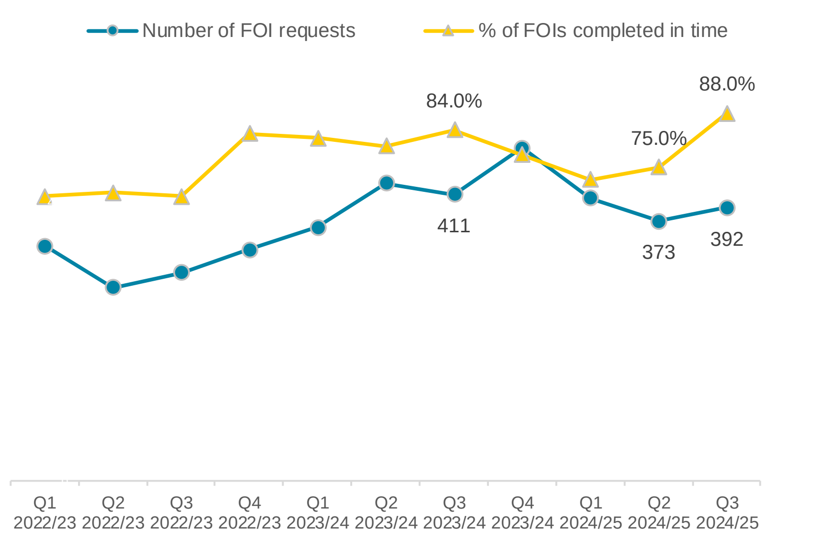
Public Health and Corporate Resources

Governance & Commissioning Key Measures

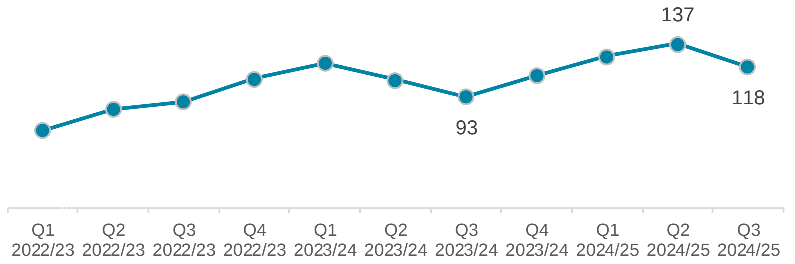
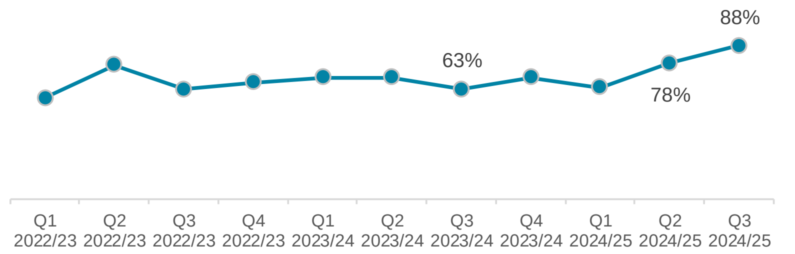
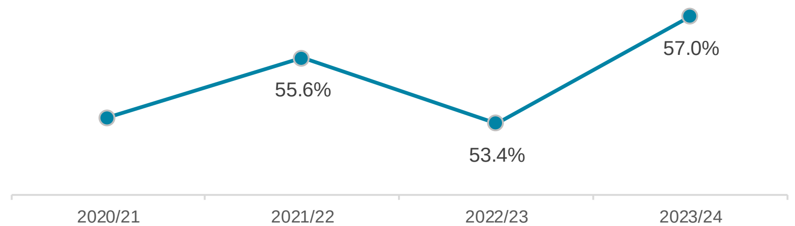
Quarter 3 2024/25

Demand in Freedom of Information (FOI) requests has increased in Q3 2024/25 compared to Q2 2024/25 following the reduction reported in the previous quarter however, Subject Access Requests (SARs) has reduced from Q2 after a slight rise from Q1. Timeliness of responses to FOI requests and SARs is being affected by various operational factors, including delays in obtaining service responses as detailed in the Q1 2024/25 report. The compliance figures are similar to levels previously reported and are expected to improve as responses are sent out to the requests which remain open and within deadline. There continues to be a backlog of SARs, numbers of request on the backlog have increased slightly due to pressures in some services and annual leave commitments over the bank holiday period. The backlog remains under review to ensure that requests are completed as soon as possible. The Information Governance team will continue to support and collaborate with service areas to address their needs and improve FOI and SAR compliance.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of Freedom of Information requests completed in time*	Performance	88% (287 / 328) (Q3 2024/25)		**Better** by 13 percentage points compared with Q2 2024/25 **Better** by 4 percentage points compared with Q3 2023/24	Kirklees - 80% Bradford - 95% Calderdale - 94% Leeds - 88% Wakefield - 99% (2023/24)
Number of Freedom of Information requests received	Demand	392 (Q3 2024/25)		**Increase** by 19 requests compared with Q2 2024/25 **Decrease** by 19 requests compared with Q3 2023/24	Kirklees - 3.8 Bradford - 3.1 Calderdale - 6.45 Leeds - 2.69 Wakefield - 3.75 Number of FOI requests per 1,000 population (2023/24)

*Based on the number of completed FOI's excluding any outstanding FOI's

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Subject Access Requests received	Demand	118 (Q3 2024/25)		**Decrease** by 19 requests compared with Q2 2024/25 **Increase** by 25 requests compared with Q3 2023/24	Kirklees - 0.98 Bradford - 0.44 Calderdale - 1.35 Leeds - 1.31 Wakefield - 1.1 Number of SAR requests per 1,000 population (2023/24)
Percent of Subject Access Requests completed in time	Performance	88% (76 / 86) (Q3 2024/25)		**Better** by 10 percentage points compared with Q2 2024/25 **Better** by 25 percentage points compared with Q3 2023/24	Kirklees - 63% Bradford - 97% Calderdale - 92% Leeds - 59% Wakefield - 76% (2023/24)
% spend with local suppliers**	Performance	57% (£236.1M / £414.M) (2023/24)		**Better** by 3.6 percentage points compared with 2022/23 **Better** by 1.4 percentage points compared with 2021/22	No benchmarking data is available

*Based on the number of completed SAR's excluding any outstanding SAR's

**Annually collected measures, no updated data for quarter 3 2024/25.

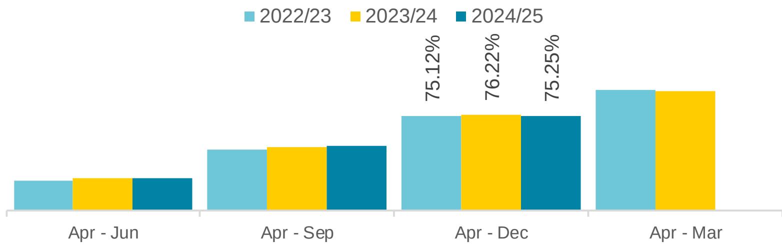
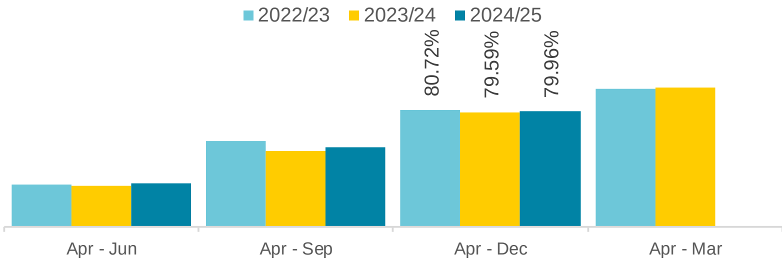
Finance Key Measures

Quarter 3 2024/25

Council Tax income provides for around two thirds of funding the Council's net revenue budget at c£236m. Although collection performance has slightly reduced in Q3 2024/25 with 75.25% compared to Q3 2023/24 with 76.22%, it remains strong at this stage. There were increases to Council Tax of 4.99% and changes to the Council Tax Reduction scheme which can impact on recovery rates. The team will continue to provide support and appropriate guidance to customers to ensure Council tax income is collected.

Business rates collection is at 79.96% in Q3 2024/25 which is slightly better that than Q3 2023/24 with 79.59%, due to the small difference it is hard to identify what has impacted on this change.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Council Tax collection rate*	Performance	75.25% (£214.7M / £285.4M) (Apr 2024 - Dec 2024)		**Worse** by 0.97 percentage points compared with Apr 2023 - Dec 2023 **Better** by 0.13 percentage points compared with Apr 2022 - Dec 2022	Kirklees - 95.22% Statistical Neighbours - 95.29% (April 2023 to March 2024)
Business Rates collection rate*	Performance	79.96% (£83.3M / £104.2M) (Apr 2024 - Dec 2024)		**Better** by 0.37 percentage points compared with Apr 2023 - Dec 2023 **Worse** by 0.76 percentage points compared with Apr 2022 - Dec 2022	Kirklees - 96.23% Statistical Neighbours - 96.74% (April 2023 to March 2024)

*Cumulative measures, comparisons are with previous 12 months and previous 24 months.

People Services Key Measures

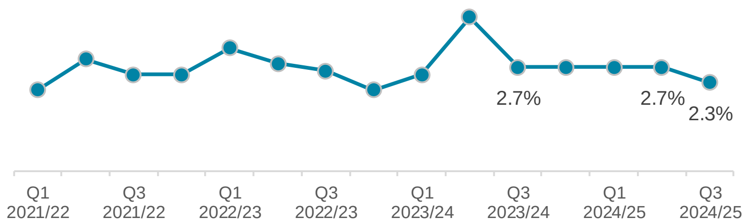
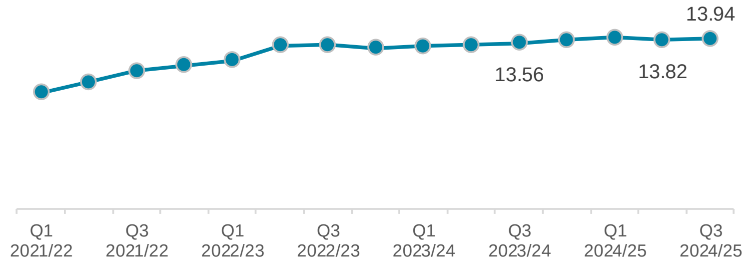
Quarter 3 2024/25

Staff turnover remains stable with no specific areas for concern or any new trends. We continue to mitigate against the risks associated with service changes via vacancy management and the use of deployment as well as having a clear process for expressions of interest for Voluntary Redundancy.

Resource Planning has been developed and implemented as an additional workforce planning resource and we are actively working on plans with services where they have high agency usage / hard to fill roles.

In relation to sickness absence work is being undertaken to support those services with higher-than-average absences levels, particularly long term and short-term intermittent sickness absences. We continue to support managers with skills needed to engage in difficult conversations and to ensure Occupational Health referrals are undertaken in a timely manner we are also promoting early intervention for all referrals and clinical review for all long-term sickness absence cases.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Staff turnover (percentage of staff leaving the Council)	Performance	2.3% (186 / 8,048) (Q3 2024/25)		**Better** by 0.4 percentage points compared with Q2 2024/25 **Better** by 0.4 percentage points compared with Q3 2023/24	Kirklees - 2.7% Bradford - 2.9% Leeds - 1.6% Wakefield - 2.4% Turnover rate (Q3 2023/24)
Average sickness days per full time equivalent (FTE) over the last 12 months	Performance	13.94 (Q3 2024/25)		**Worse** by 0.12 days per FTE compared with Q2 2024/25 **Worse** by 0.38 days per FTE compared with Q3 2023/24	Kirklees - 13.9 Bradford - 13.22 Leeds - 12.93 2023/24

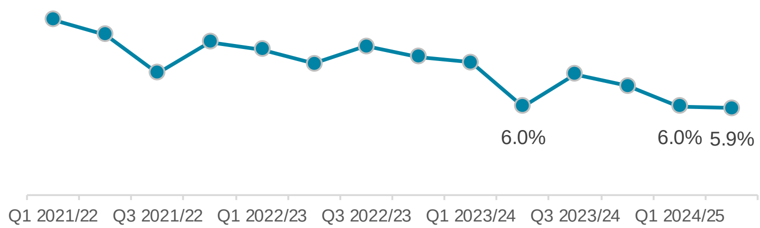
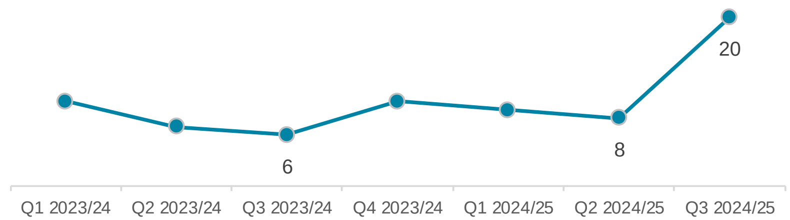
Public Health & Health Protection Key Measures

Quarter 3 2024/25

Smoking in pregnancy continues to be a priority for the Kirklees Tobacco Control Alliances. The rates of smoking among pregnant smokers are not evenly distributed. A higher prevalence of smoking in this group are from wards facing the highest levels of deprivation and wider inequalities. In Kirklees, smoking continues to be on a downward trajectory and since the implementation of the NHS Long Term Plan Maternity Services program, which provides treating tobacco dependence in pregnancy as part of routine maternity care and the wider contributions of the wider smoking in pregnancy work in Kirklees place.

There was a significant increase in the number of accidents reportable to the HSE (Health and Safety Executive) under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) during Q3 2024/25. This was most likely resultant of the communications drive, during Q1 and Q2 2024/25, reminding all managers that as soon as they become aware of an accident that falls within the scope of RIDDOR they must report it to the Corporate Health and Safety Team immediately to enable statutory reporting to be undertaken to the HSE, following the Council being issued a Notice of Contravention by the HSE for late reporting.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Smoking during pregnancy (mother's smoking status at time of delivery)	Performance	5.9% (57 / 969) (Q2 2024/25)		**Better** by 0.1 percentage points compared with Q1 2024/25 **Better** by 0.1 percentage points compared with Q2 2023/24	Kirklees - 8% National - 7.4% Smoking during pregnancy (April 2023 to March 2024)
Number of RIDDOR reportable incidents	Performance	20 (Q3 2024/25)		**Worse** by 12 incident compared with Q2 2024/25 **Worse** by 14 incident compared with Q3 2023/24	No benchmarking data is available

Place

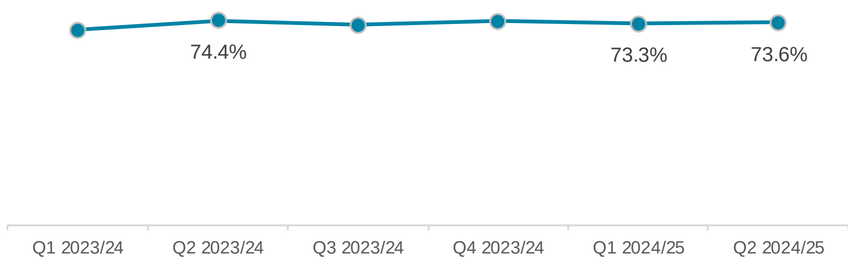
Skills & Regeneration Key Measures

Quarter 3 2024/25

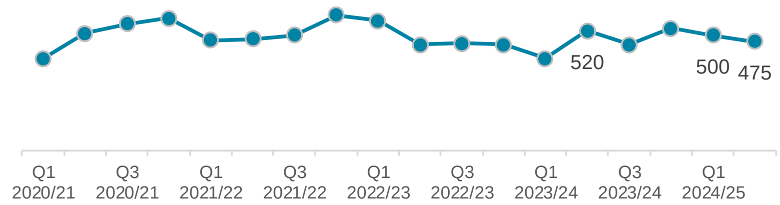
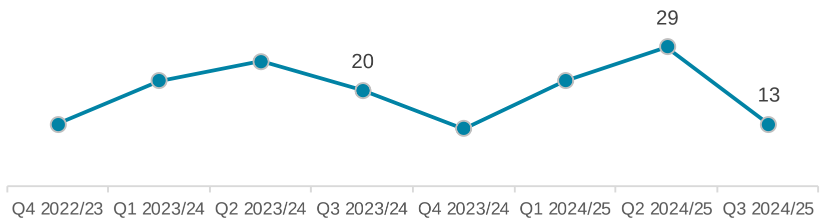
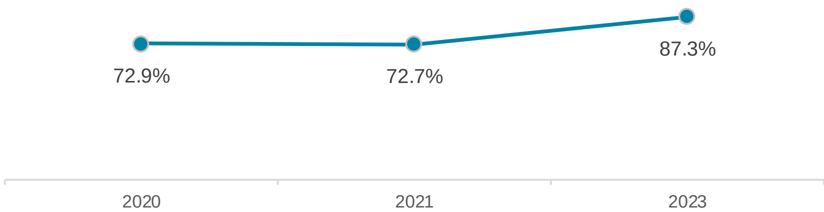
As in previous reports, large swings in macro-economic measures such as Employment Rate are not generally seen on a quarterly basis, however employment rate and unemployment rates continue to track generally marginally adverse from national and regional averages. Overall local labour market data for Kirklees continues to mask high levels of economic inactivity and too many residents in low pay, low skill and insecure work; this is also linked to low growth in business productivity. Increasing skills levels (at all levels) is key to increasing productivity and wages for residents. This quarter, the measures show a continuation of these factors; overall employment remains stable.

Business starts ups has slowed slightly but within previous levels of variance, so it is too early to tell whether this is a declining trend driven by external factors such as declining confidence and increased barriers to starting a business, or a natural fluctuation. The number of new planning applications similarly is within previous levels of variance, but a decline compared to previous quarter and years which may indicate macro-economic uncertainty and persistent barriers to investment such as interest rates not falling as quickly as many initially hoped. Skills levels (with level 2 as a proxy for wider skills levels) continues its gradual increase and represents a significant and long-standing success story for Kirklees.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Employment Rate*	Performance	73.6% (Q2 2024/25)		**Better** by 0.3 percentage points compared with Q1 2024/25 **Worse** by 0.8 percentage points compared with Q2 2023/24	Kirklees - 73.3% Yorkshire and the Humber - 73.1% (April 2023 - March 2024)

*Data has been updated to the most recent data. Data is obtained from external sources

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Business births*	Performance	475 (Q2 2024/25)		**Worse** by 25 businesses compared with Q1 2024/25 **Worse** by 45 businesses compared with Q2 2023/24	Kirklees - 14.1 West Yorkshire - 13.7 Business births per 10,000 people aged 16+ (Apr - Jun 2024)
Number of planning applications received - major	Demand	13 (Q3 2024/25)		**Decease** by 16 applications compared with Q2 2024/25 **Decrease** by 7 application compared with Q3 2023/24	Kirklees - 0.3 Yorkshire and the Humber - 0.4 Number of major planning application decisions per 1,000 properties (Jul 23 - Jun 24)
Percent of population with at least level 2 qualification**	Performance	87.3% (236,000 / 269,500) (2023)		**Better** by 14.6 percentage points compared with 2021 **Better** by 14.4 percentage points compared with 2020	Kirklees - 87.3% Yorkshire and the Humber - 85.1% (2023)

*Data has been updated to the most recent data. Data is obtained from external sources

**Annually collected measure, no updated data for quarter 3 2024/25.

Highways, Streetscene and Waste Key Measures

Quarter 3 2024/25

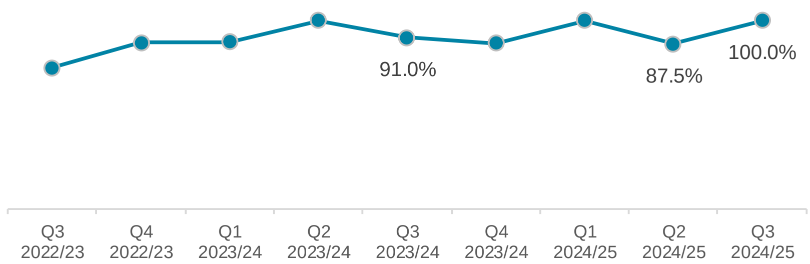
Due to the winter period and the adverse weather recently experienced the service anticipates a significant increase in the number of potholes developing on our highways network in Q4 2024/25. In response to this, Highway Operations have resources programmed to undertake the necessary repairs. Arrangements are also in place to commission additional external contractor resource, if required.

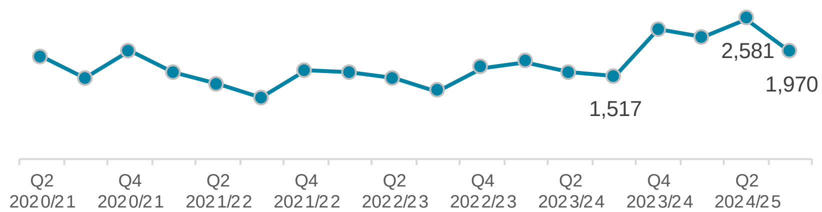
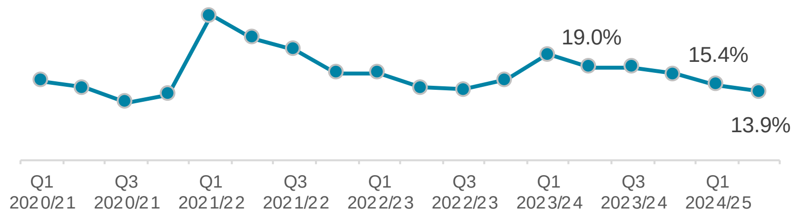
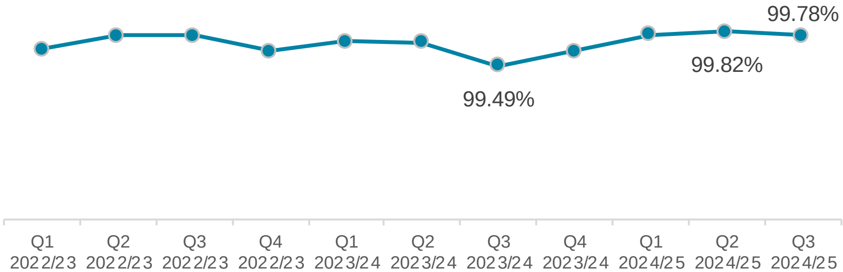
The number of fly tipping reports have decreased this quarter when compared with Q2 2024/25. Q3 2024/25 also included the closure of a Household Waste Recycling Centre and adjustment to the opening hours of 2 sites. The use of overt and covert cameras continues to improve enforcement and more have been procured. Teams are identifying hot spots and developing specific action plans for them.

Our targeted educational approach to recycling, working with residents, has meant our contamination rates remain on a downward trend. Our missed bins performance has slightly reduced from Q2 2024/25 as we headed into a period of more inclement weather. Challenges affecting performance continue to include accessibility due to parked cars, roadworks, incidents, and accidents. A programme of work continues with communities to relocate bins to aid collection and maximise performance.

Further clarity from government on the future requirements for Simpler Recycling and associated legislation has been received and is allowing the Council to crystalise future strategic planning.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Potholes - % of emergency defects made safe within intervention timescales.	Performance	100% (23 / 23) (Q3 2024/25)		**Better** by 12.5 percentage points compared with Q2 2024/25 **Better** by 9 percentage points compared with Q3 2023/24	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of fly tipping reports	Demand	1,970 (Q3 2024/25)		**Decrease** by 611 reports compared with Q2 2024/25 **Increase** by 453 reports compared with Q3 2023/24	Kirklees - 16.4 Yorkshire and the Humber - 14.1 Fly-tipping incidents reported per 1,000 people (2022/23)
Recycling contamination rate*	Performance	13.9% (Q2 2024/25)		**Better** by 1.5 percentage points compared with Q1 2024/25 **Better** by 5.1 percentage points compared with Q2 2023/24	No benchmarking data is available due to different recycling schemes across Local Authorities
Missed bins (% of collections without complaints)	Performance	99.78% (2,563,530 / 2,569,287) (Q3 2024/25)		**Worse** by 0.04 percentage points compared with Q2 2024/25 **Better** by 0.29 percentage points compared with Q3 2023/24	We will look at including benchmarking data for quarter 4 2024/25 report

*Quarter 3 data for recycling contamination rates will not be available until mid-January 2025.

Homes & Neighbourhoods Key Measures

Quarter 3 2024/25

During Q3 2024/25, Homes and Neighbourhoods has seen improved performance across most areas. However, this has not been at the pace required to meet the targets included in service improvement plans. Delays in recruitment, alongside increasing demand for services, are impacting on the pace of delivery of improvement outcomes. Plans are currently being robustly reviewed, system improvements are being introduced and additional contractor capacity is now in place to help improve delivery.

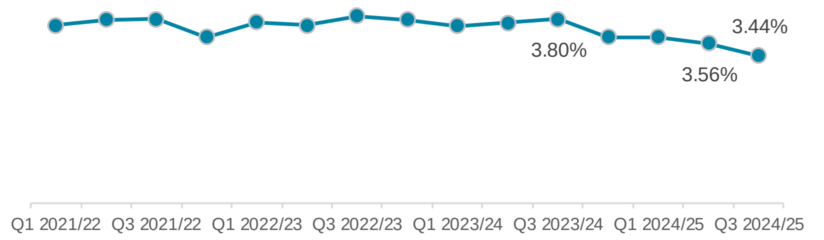
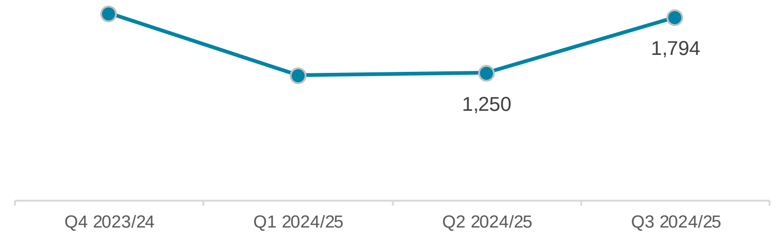
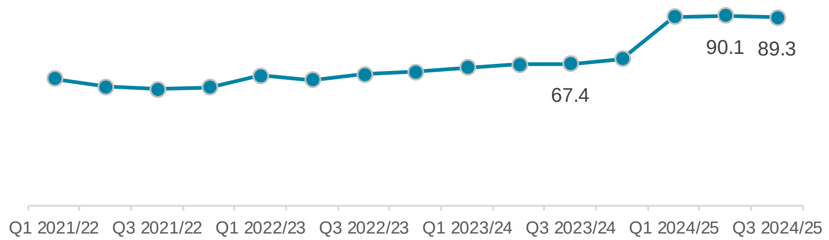
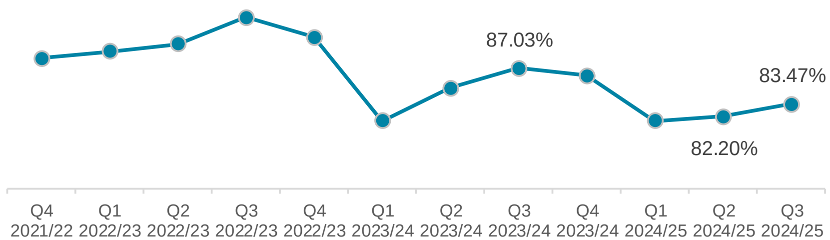
Homes & Neighbourhoods collected 98.83% of rents due in Q3 2024/25, an increase of 0.4% on Q2 2024/25. Rent arrears have fallen slightly from 3.56% to 3.44% over the same period. The national benchmark for rent arrears in 2023/24 was 3.6%. The income management team's current arrears performance is positive and continues to improve this year. We continue to provide extensive support to households facing hardship, reducing the risk of homelessness while balancing this priority with the maximisation of income collection.

The number of damp, mould and condensation (DMC) cases has risen from 1,250 in Q2 2024/25 to 1,794 in Q3 2024/25. Although an increase in reporting of DMC is to be expected in the winter period, addressing this issue remains a key priority for the service. Delays in the recruitment of two surveyors has impacted on performance but we have appointed a third-party surveyor in the interim to help meet increased demand and address the remaining backlog of cases. As part of our longer-term plan to stop DMC returning, we have introduced a follow-up process for completed cases.

Re-let times remain higher than acceptable. Total end-to-end performance is showing a slight improvement from an average of 90.1 days in Q2 2024/25 to 89.1 days in Q3 2024/25; the national benchmark for this process was 36.3 days in 2023/24. Delays in recruitment have hindered delivery of the void's improvement plan, which remains a focus for the service. Teams have been working flexibly to increase surveying and repairs capacity, and third-party contractors are being brought on board to facilitate further improvements. This will ensure that the pace of delivery improves and the number of properties available to let increases.

Despite an increase in the volume of responsive repairs, the proportion of these completed within timescale has increased slightly from 82.2% in Q2 2024/25 to 83.5% in Q3 2024/25. The comparable national benchmark for this was 81.5% in 2023/24. Service improvements are ongoing in this area.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of rents in arrears.	Performance	3.44% (£3.2M / £93.8M) (Q3 2024/25)		**Better** by 0.1 percentage points compared with Q2 2024/25 **Better** by 0.4 percentage points compared with Q3 2023/24	Kirklees - 3.6% National - 3.6% Current tenant arrears % (2023/24)
Number of open damp, mould and condensation cases	Demand	1,794 (Q3 2024/25)		**Increase** by 544 cases compared with Q2 2024/25 No comparison data available for Q3 2023/24	Kirklees - N/A National - 3.7% Damp and mould live cases as a % of stock (2023/24)
Average days to re-let time.	Performance	89.3 (Q3 2024/25)		**Better** by 0.8 days compared with Q2 2024/25 **Worse** by 21.9 days compared with Q3 2023/24	Kirklees - 69.73 National - 36.31 (2023/24)
Proportion of non-emergency responsive repairs completed within timescale.	Performance	83.47% (34,974 / 41,902) (Q3 2024/25)		**Better** by 1.27 percentage points compared with Q2 2024/25 **Worse** by 3.56 percentage points compared with Q3 2023/24	Kirklees - 86.3% National - 81.5% % of non-emergency repairs completed within target timescale (2023/24)

Development Key Measures

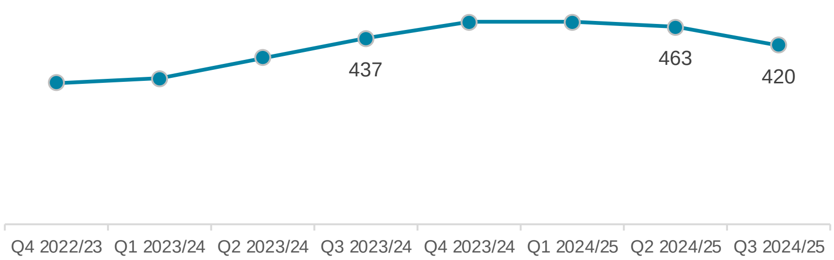
Quarter 3 2024/25

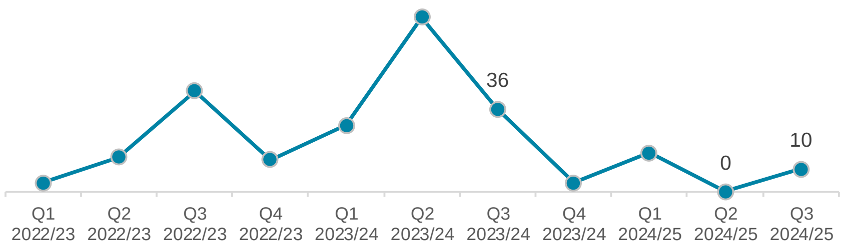
In line with the national trend, demand for temporary accommodation remains high in Kirklees. The small change we saw in the previous quarter has continued with a reduction from 463 to 420 across all temporary accommodation which is approximately 8%. Changes to the front door and prioritising of allocations are now having a positive impact on numbers prevented from being homeless. However the numbers leaving temporary accommodation (move on) to both social and private rented sectors remain challenging.

The number of new affordable homes built and ready for letting has improved compared with Q2 2024/25. Year on year completions remain low, impacting on move on homes. One scheme of affordable housing is now in planning with several others expected over the next few quarters. Colleagues from Housing Growth and Solutions continue to feed into the local plan housing assessment to address the need for correct type and tenure of housing, particularly a renewed emphasis on social rental. They are also working closely together to reduce the council reliance on Bed and Breakfast accommodation.

There is some emerging information from government on house building and planning reform and we are just understanding what impact that will have for Kirklees, in particular boosting the number of affordable (including social) homes delivered in the district. Given the lead time for new housing, there is no immediate improvement in longer term trends expected for this indicator.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of households in temporary accommodation.	Demand	420 (Q3 2024/25)		**Decrease** by 43 households compared with Q2 2024/25 **Decrease** by 17 households compared with Q3 2023/24	Kirklees - 2.28 Yorkshire and the Humber - 1.43 Number of households in temporary accommodation per 1,000 households (Q4 2023/24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Affordable homes facilitated by Housing Growth	Performance	10 (Q3 2024/25)		**Better** by 10 homes compared with Q2 2024/25 **Worse** by 26 homes compared with Q3 2023/24	No benchmarking data is available

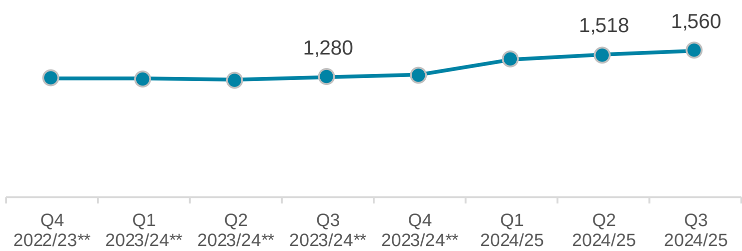
Environment Strategy & Climate Change Key Measures

Quarter 3 2024/25

Quarter 3 covers the start of the new academic year when transport applications, new routes and appeals are, accepted, setup and settled . This year has shown an increase in the number of learners accessing home to school transport and the underlying base cost of transport also increasing, reflecting a national trend and a trend we have seen in Kirklees for some years. This has resulted in a significant increase in the overall cost of providing home to school transport. Several factors have fed into this including: increased cost of mainstream bus contracts and bus passes and increased cost of individual routes (our most expensive routes increased by circa. 20% in 12 months).

There are some positive aspects which are controlling the cost of transport. We have increased the number of families accessing personal travel budgets, a more cost effective way of providing home to school support to families. The implementation of the new Post 16 Transport Statement has been completed and is expected to be close to our projected outcomes. The Post 16 budget has historically overspent by a significant margin.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of children accessing home to school transport	Demand	1,560 (End of Q3 2024/25)		**Increase** by 42 children compared with the end of Q2 2024/25 **Increase** by 280 children compared with the end of Q3 2023/24	DfT are looking at collecting data nationally next year

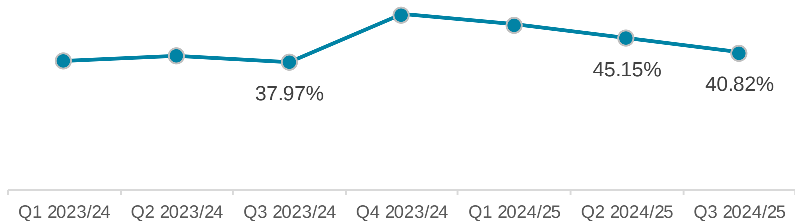
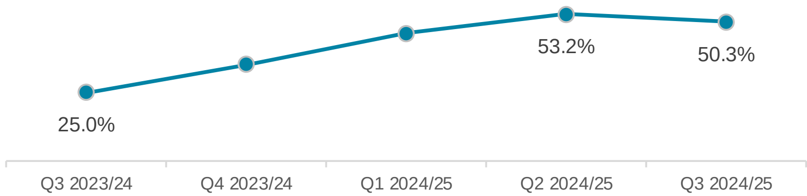
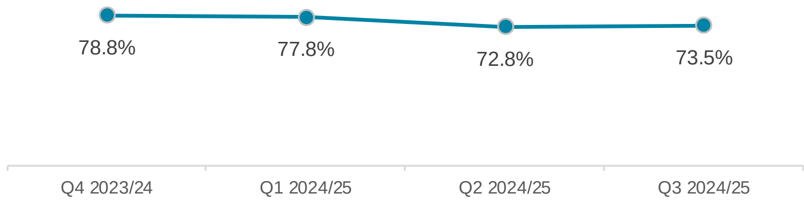
** Prior to 2024/25 personal travel budgets (PTBs) and mileage were always an option to parents but were not the main focus of the service. The main focus was providing physical transport, and the vast majority of children were transported in taxi's / mini-buses, and therefore data on PTBs and mileage was limited and was never put forward as part of reporting, the service merely reported on the number of children on physical transport.

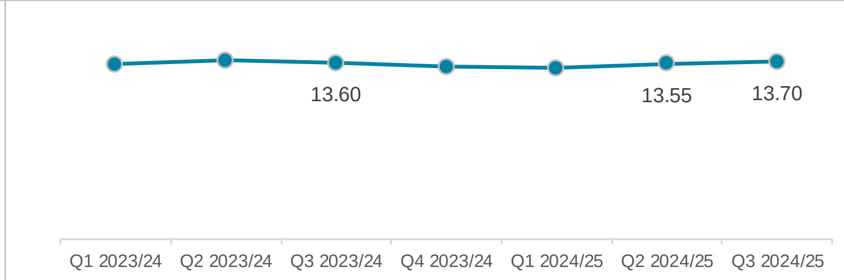
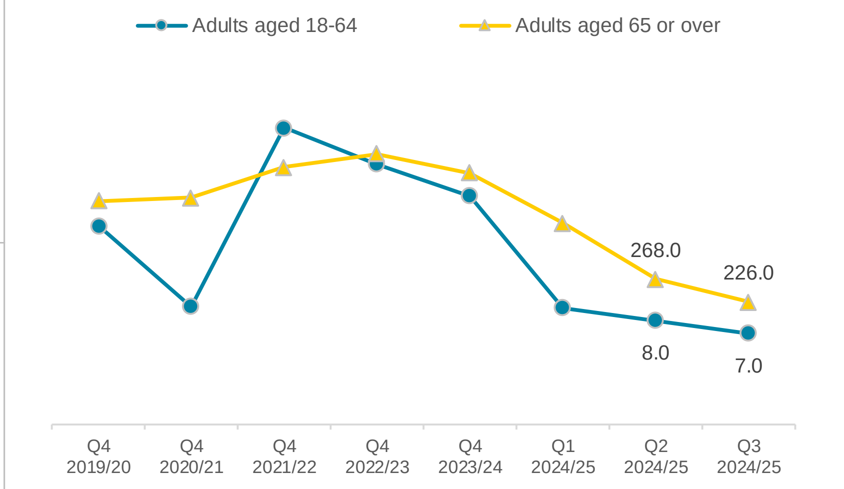
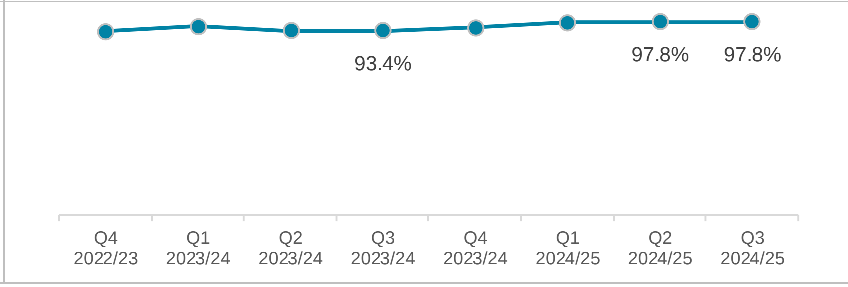
The focus of the service has now changed to offering a personal travel budget instead of physical transport through the introduction of enhanced personal travel budget offer and post-16 transport statement introduction of default offer of personal travel budget as opposed to physical transport. This has resulted in changes to reporting metrics to include more granular detail surround personal travel budgets, mileage and physical transport. Current systems do not allow to report on historic data, something which is being addresses.

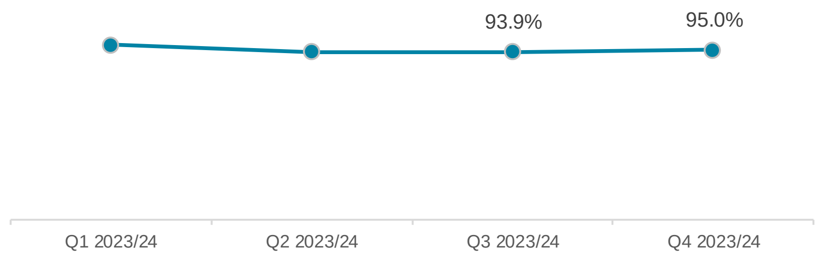
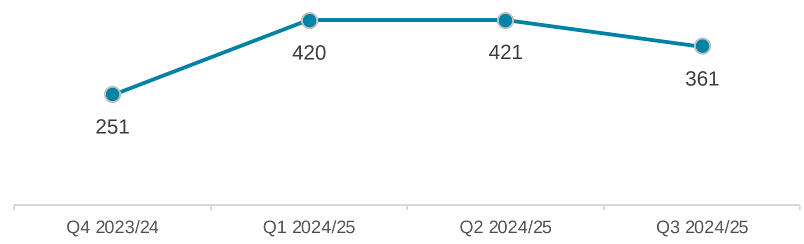
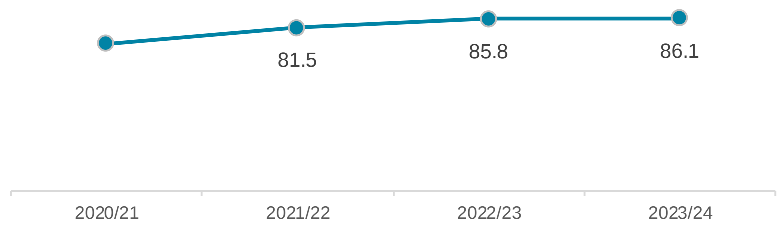
Appendix A – Council Measures

Adults and Health

Adults Social Care (ASC) Operation Measures

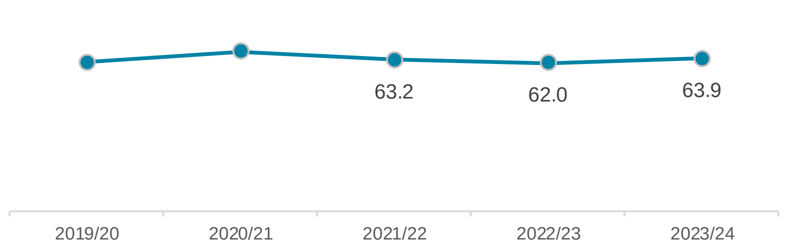
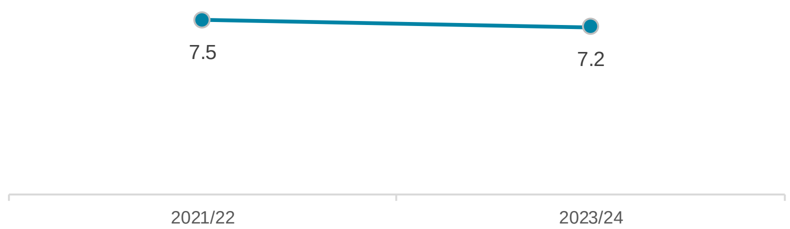
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Contacts to ASC that were signposted, information, advice or guidance was given or had no further action	Performance	40.82% (Q3 2024/25)		**Worse** by 4.32 percentage points compared with Q2 2024/25 **Better** by 2.85 percentage points compared with Q3 2023/24	No benchmarking data is available
% Contacts to ASC that progress to an Assessment	Performance	50.3% (Q3 2024/25)		**Better** by 2.8 percentage points compared with Q2 2024/25 **Worse** by 25.3 percentage points compared with Q3 2023/24	No benchmarking data is available
% Care Act Assessments that progressed to a long term service	Performance	73.5% (Q3 2024/25)		**Better** by 0.7 percentage points compared with Q2 2024/25 No comparison data available for Q3 2023/24	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average commissioned home care hours per user.	Demand	13.70 (End of Q3 2024/25)		**Increase** by 0.15 hours per user compared with the end of Q2 2024/25 **Increase** by 0.1 hours per user compared with the end of Q3 2023/24	Kirklees - 13.5 National - 14.4 (2023/24)
Permanent admissions to residential care per 100,000 population for adults aged 18-64	Demand	7.0 (End of Q3 2024/25)		**Decrease** by a rate of 1 user compared with the end of Q2 2024/25 No comparison data available for the end of Q3 2023/24	Kirklees - 17.5 National - 15.2 (2023/24)
Permanent admissions to residential care per 100,000 population for adults aged 65 or over.	Demand	226.0 (End of Q3 2024/25)		**Decrease** by a rate of 42 users compared with the end of Q2 2024/25 No comparison data available for the end of Q3 2023/24	Kirklees - 457.5 National - 566 (2023/24)
% s42 safeguarding enquiries where the risk was reduced or removed.	Performance	97.8% (488 / 499) (Q3 2024/25)		**Same** by 0 percentage points compared with Q2 2024/25 **Better** by 4.4 percentage points compared with Q3 2023/24	Kirklees - 93.2% National - 90.9% (2022/23)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% S42 safeguarding enquiries where making safeguarding personal outcomes were met.**	Performance	95% (Q4 2023/24)		**Better** by 1.1 percentage points compared with Q3 2023/24 No comparison data available for Q4 2022/23	Kirklees - 95.4% National - 94.2% (2022/23)
Number of people waiting for an ASC assessment	Performance	361 (End of Q3 2024/25)		**Better** by 60 people compared with the end of Q2 2024/25 No comparison data available for the end of Q3 2023/24	Benchmarking data not publically available
The outcome of short-term services: sequel to service – this relates to those people accessing short term support (reablement etc) and the percentage of those people that go on to have no long term support with ASC.*	Performance	86.1 (2023/24)		**Better** by 0.3 percentage points compared with 2022/23 **Better** by 4.6 percentage points compared with 2021/22	Kirklees - 86.1 National - 79.4 (2023/24)

*Annually collected measure, no update for quarter 3 2024/25

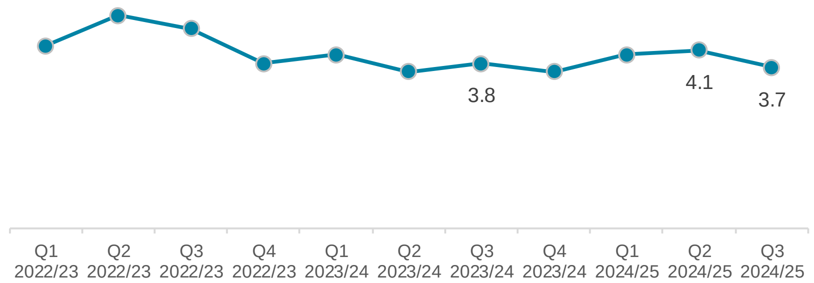
**No data available from quarter 4 2023/24, is currently being developed in Mosaic.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Survey measures - Overall satisfaction of people who use services with their care and support*	Performance	63.9 (2023/24)		**Better** by 1.9 percentage points compared with 2022/23 **Better** by 0.7 percentage points compared with 2021/22	Kirklees - 63.9 National - 65.4 (2022/23)
Carers of people in ASC quality of life (assess the overall quality of life of carers who support individuals with adult's social care needs) **	Performance	7.2 (2023/24)		**Worse** by 0.3 compared with 2021/22 No comparison data available for 2019/20	Kirklees - 7.2 National - 7.3 (2023/24)

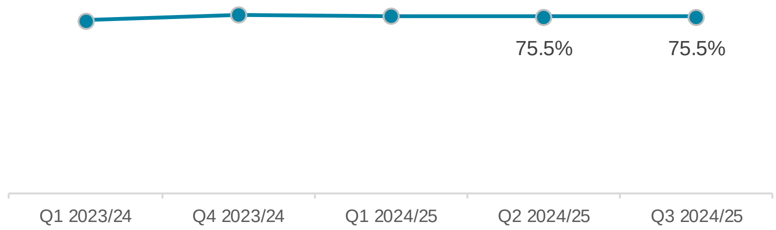
*Annually collected measure, no updated data for quarter 3 2024/25

**Biennially collected Measure, no updated data for quarter 3 2024/25

Communities and Access Services Measures

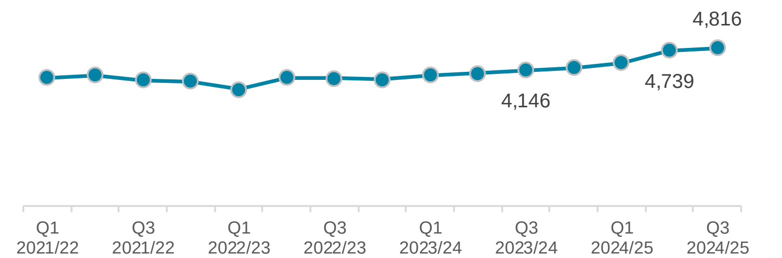
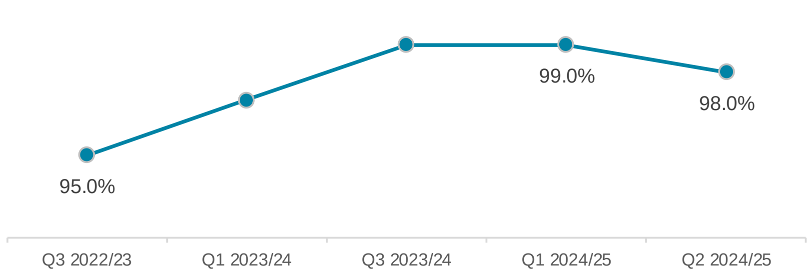
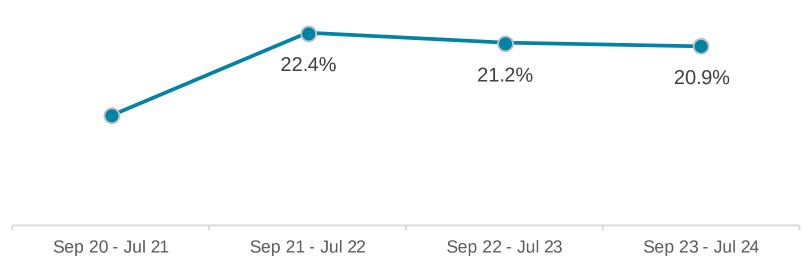
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Change in emotional wellbeing score for Wellness Service clients (using Short Warwick-Edinburgh Mental Wellbeing Scale; scores can range from 7 to 35, with higher scores indicating higher positive wellbeing; positive change indicates improved emotional wellbeing)	Performance	3.7 (Q3 2024/25)		**Worse** by 0.4 compared with Q2 2024/25 **Worse** by 0.1 compared with Q3 2023/24	No benchmarking data is available

Integrated Commissioning Measures

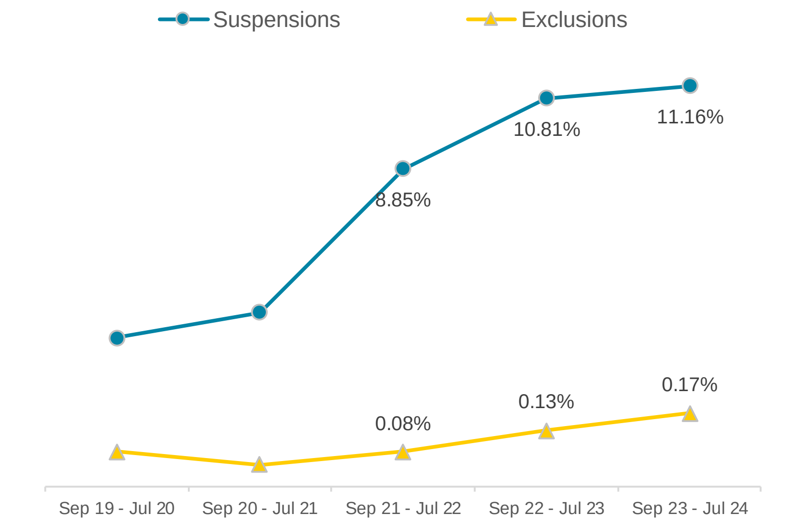
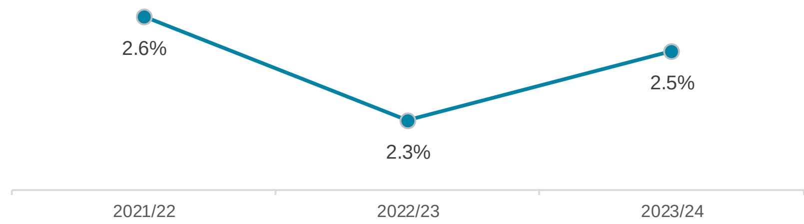
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Kirklees ASC providers judged as good or outstanding by CQC	Performance	75.5% (139 / 184) (End of Q3 2024/25)		**Same** by 0 percentage points compared with the end of Q2 2024/25 No comparison data available for the end of Q3 2023/24	Kirklees - 75.5% National - 83.4% (Q3 2024/25)

Children and Families

Learning & Early Support Measures

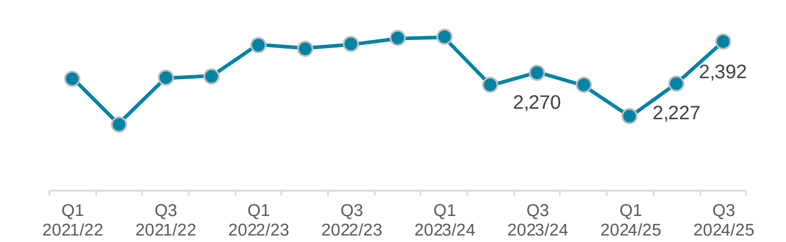
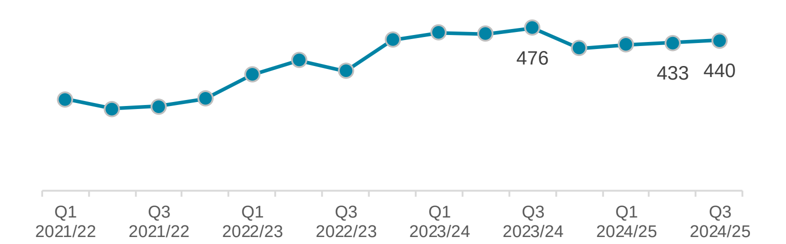
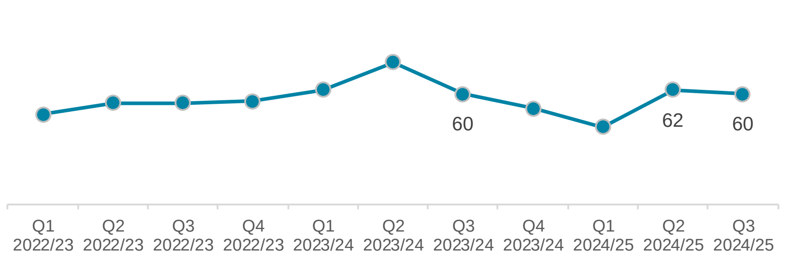
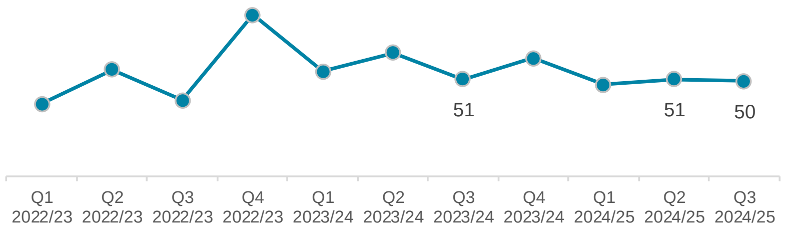
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Education, Health, and Care Plans	Demand	4,816 (Q3 2024/25)		**Increase** by 77 EHC plans compared with Q2 2024/25 **Increase** by 670 EHC plans compared with Q3 2023/24	Kirklees - 4.1% Statistical Neighbours - 4.8% % of pupils with statement of SEN or EHC Plans (2023)
Percentage of inspected Early Years providers rated Good or better by Ofsted*	Performance	98% (279 / 285) (Q2 2024/25)		**Worse** by 1 percentage point compared with Q1 2024/25 No comparison data available for Q2 2023/24	Kirklees - 98% National - 98% Percentage of inspected Early Years providers rated Good or better by Ofsted (Q2 2024/25)
Percentage of pupils who are persistently absent (attendance below 90%) from school	Performance	20.9% (Sep 2023 - Jul 2024)		**Better** by 0.3 percentage points compared with 2022/23 academic year **Better** by 1.5 percentage points compared with 2021/22 academic year	Kirklees - 21% Statistical Neighbours - 21.46% (2022/23 academic year)

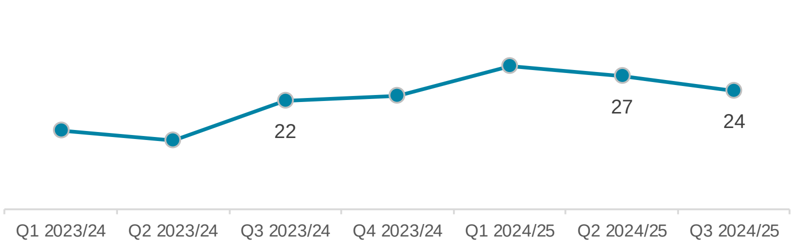
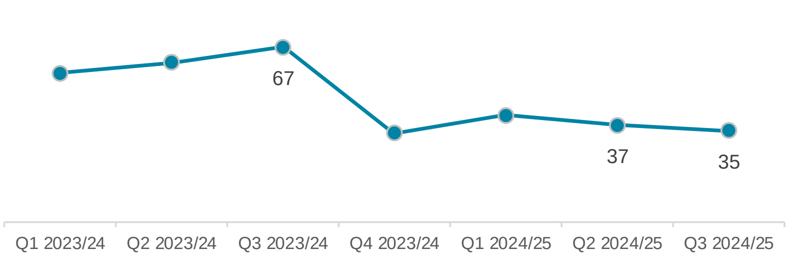
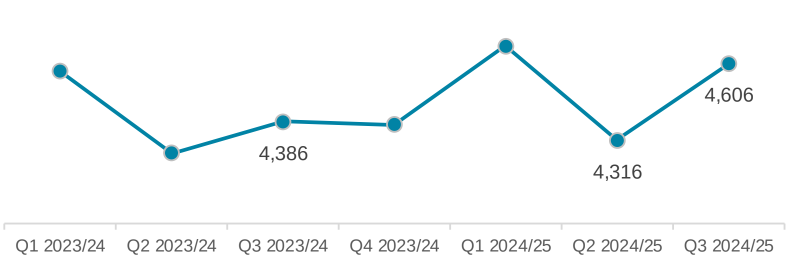
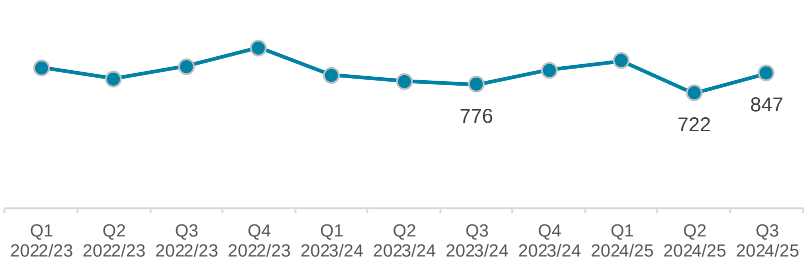
*Data for quarter 3 2024/25 is not available for DfT yet.

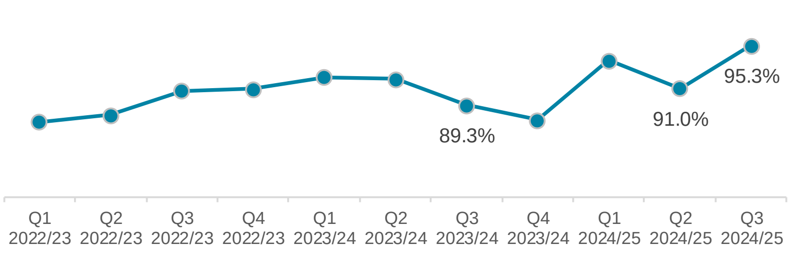
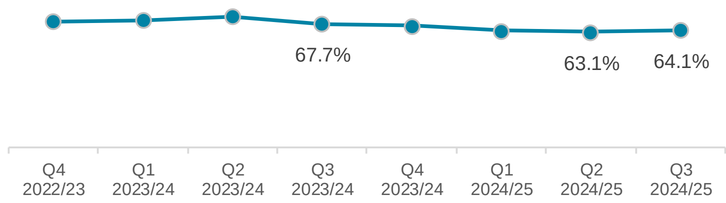
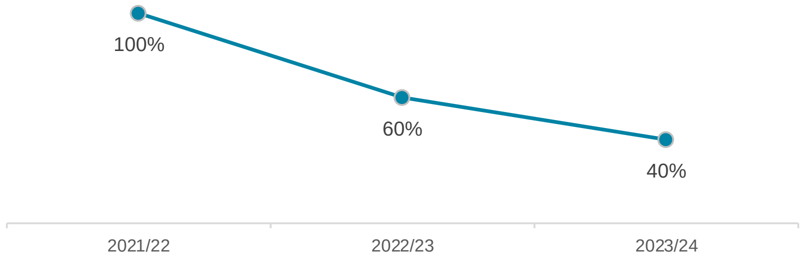
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Suspensions - Number of all school suspensions expressed as a % of school population*	Performance	11.16% (7,634 / 68,426) (Sep 2023 - Jul 2024)		**Worse** by 0.35 percentage points compared with the 2022/23 academic year **Worse** by 2.31 percentage points compared with the 2021/22 academic year	Kirklees - 10.98% National - 9.33% Suspensions - Number of all school suspensions expressed as a % of school population (Q1 2023/24)
Exclusions - Total Permanent Exclusions from Schools as a % of the school population*	Performance	0.17% (114 / 68,426) (Sep 2023 - Jul 2024)		**Worse** by 0.04 percentage points compared with the 2022/23 academic year **Worse** by 0.09 percentage points compared with the 2021/22 academic year	Kirklees - 0.13% National - 0.11% Permanent Exclusions rate (Q1 2023/24)
Not in Education, Employment or Training - % of 16-17 year olds that are not in education, employment or training*	Performance	2.5% (2023/24)		**Worse** by 0.2 percentage points compared with 2022/23 **Better** by 0.1 percentage points compared with 2021/22	Kirklees - 2.5% Statistical Neighbours - 3.63% (2023/24)

*Annually collected measure, no updated data for quarter 3 2024/25

Child Protection & Family Support Measures

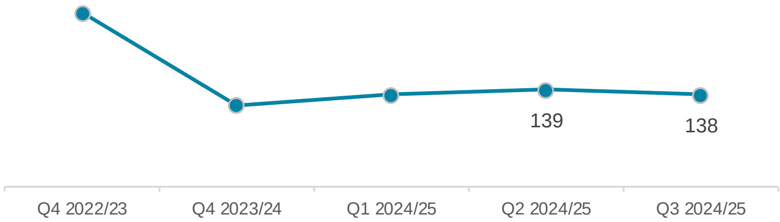
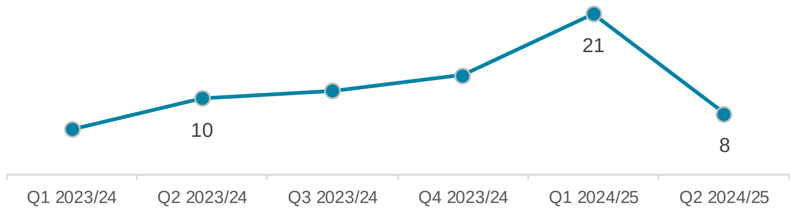
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children in Need	Demand	2,392 (Q3 2024/25)		**Increase** by 165 children compared with Q2 2024/25 **Increase** by 122 children compared with Q3 2023/24	Kirklees - 220.9 Statistical Neighbours - 364.28 Children in Need rate per 10,000 (2023/24)
Number of children with a Child Protection Plan	Demand	440 (Q3 2024/25)		**Increase** by 7 children compared with Q2 2024/25 **Decrease** by 36 children compared with Q3 2023/24	Kirklees - 42.8 Statistical Neighbours - 43.08 Children who are the subject of a CPP - rate per 10,000 (2023/24)
Number of children and young people starting to be looked after in the quarter	Demand	60 (Q3 2024/25)		**Decreased** by 2 children compared with Q2 2024/25 **Static** by 0 children compared with Q3 2023/24	Kirklees - 25 Statistical Neighbours - 28.6 Rate of children starting to be looked after each year (2023/24)
Number of Children Looked After ceasing to be looked after in the quarter	Demand	50 (Q3 2024/25)		**Decease** by 1 children compared with Q2 2024/25 **Decrease** by 1 children comapred with Q3 2023/24	Kirklees - 24 Statistical Neighbours - 29.8 Rate of children ceasing to be looked after each year (2023/24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children Looked After in an external residential provision	Demand	24 (Q3 2024/25)		**Decrease** by 3 children compared with Q2 2024/25 **Increase** by 2 children compared with Q3 2023/24	No benchmarking data is available
Number of Children Looked After aged 16-18 in semi supported accommodation external residential provision	Demand	35 (Q3 2024/25)		**Decrease** by 2 children compared with Q2 2024/25 **Decrease** by 32 children compared with Q3 2023/24	No benchmarking data is available
Number of contacts to children's services	Demand	4,606 (Q3 2024/25)		**Increase** by 290 contacts compared with Q2 2024/25 **Increase** by 220 contacts compared with Q3 2023/24	No benchmarking data is available
Number of referrals to children's social care	Demand	847 (Q3 2024/25)		**Increase** by 125 referrals compared with Q2 2024/25 **Increase** by 71 referrals compared with Q3 2023/24	Kirklees - 331.1 Statistical Neighbours - 525.79 Rate per 10,000 of referrals to Children's Social Services (2023/24)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of Care Leavers in suitable accommodation	Performance	95.3% (321 / 337) (Q3 2024/25)		**Better** by 4.3 percentage points compared with Q2 2024/25 **Better** by 6 percentage points compared with Q3 2023/24	Kirklees - 91% Statistical Neighbours - 0% % in suitable accommodation (Q4 2022/23)
Percentage of Care leavers in Employment, Education or Training (of those available for EET)	Performance	64.1% (Q3 2024/25)		**Better** by 1 percentage point compared with Q2 2024/25 **Worse** by 3.6 percentage points compared with Q3 2023/24	No benchmarking data available this is a locally specified measure
Percentage of Children's Homes rated Good or better by Ofsted*	Performance	40% (2 / 5) (2023/24)		**Worse** by 20 percentage points compared with Q4 2022/23 **Worse** by 60 percentage points compared with Q4 2021/22	No benchmarking data is available

*Annually collected measure, no updated data for quarter 3 2024/25

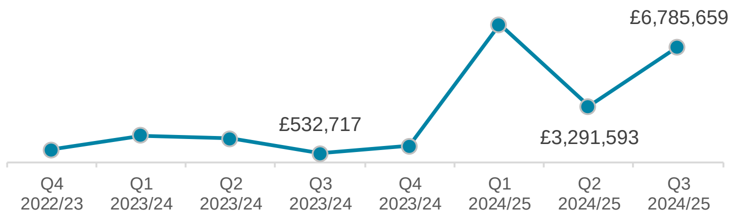
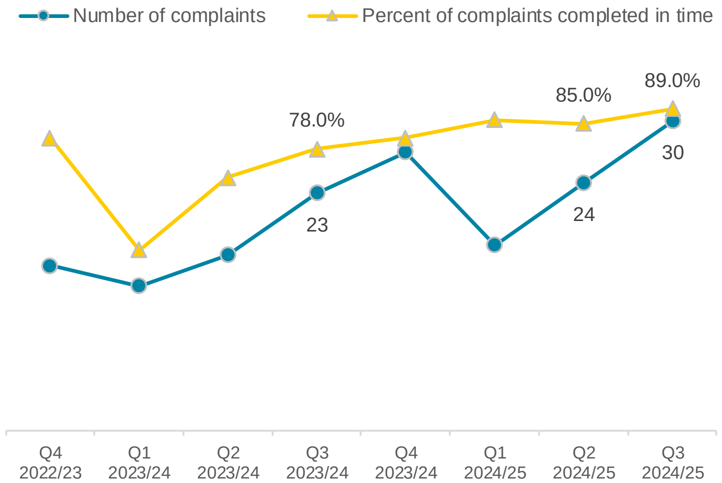
Resources, Improvement & Partnerships Measures

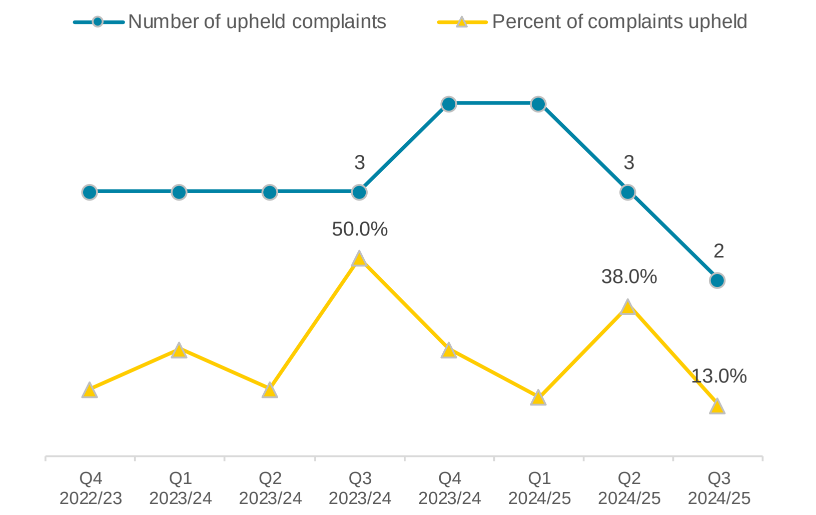
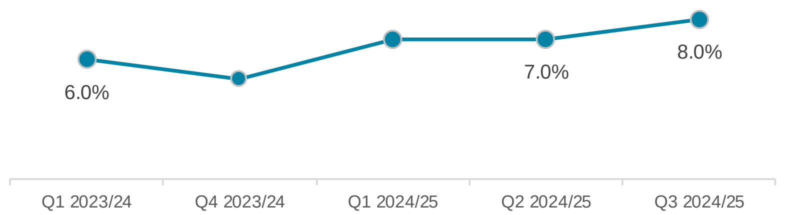
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of mainstream foster carer households in Kirklees	Demand	138 (Q3 2024/25)		**Decrease** by 1 household compared with Q2 2024/25 No comparison data available for Q3 2023/24	No benchmarking data is available
Waiting times for child mental health services for month at quarter end (time in weeks)*	Performance	8 (Q2 2024/25)		**Better** by 13 weeks compared with Q1 2024/25 **Better** by 2 weeks compared with Q2 2023/24	No benchmarking data is available

*Quarter 3 2024/25 data not expected until February / March 2025

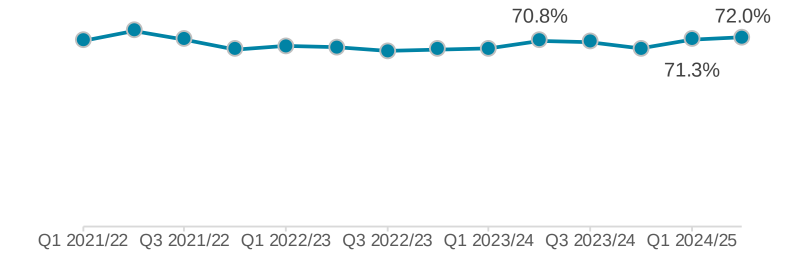
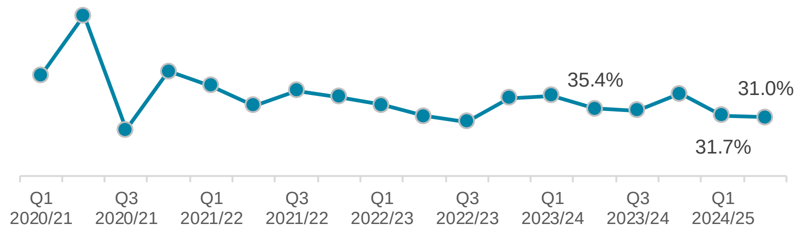
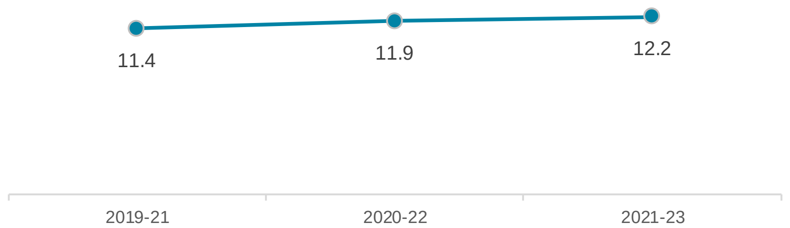
Public Health and Corporate Resources

Corporate Resources Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Total £ Social Value delivered (derived from contracts above £100k per annum with commitments recorded via the Social Value Portal)	Performance	£6,785,659 (Q3 2024/25)		**Better** by £3.4M compared with Q2 2024/25 **Better** by £6.2M compared with Q3 2023/24	No benchmarking data is available
Percent of stage 3 complaints completed in time	Performance	89% (25 / 28) (Q3 2024/25)		**Better** by 4 percentage points compared with Q2 2024/25 **Better** by 11 percentage points compared with Q3 2023/24	No benchmarking data is available due to different complaints processes across Council's
Number of stage 3 complaints received	Demand	30 (Q3 2024/25)		**Increase** by 6 complaints compared with Q2 2024/25 **Increase** by 7 complaints compared with Q3 2023/24	No benchmarking data is available due to different complaints processes across Council's

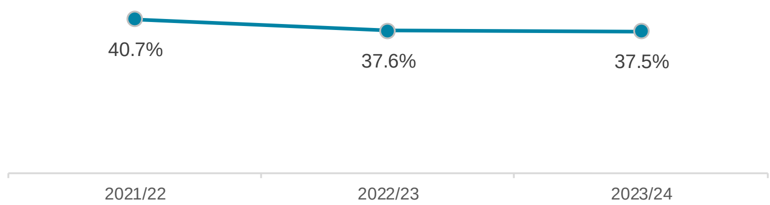
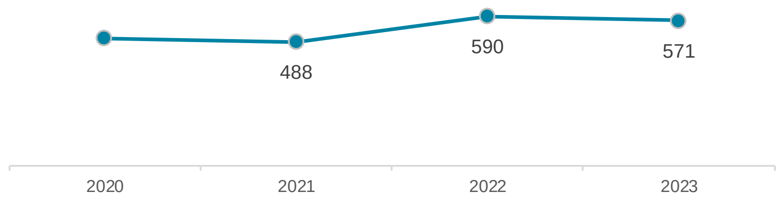
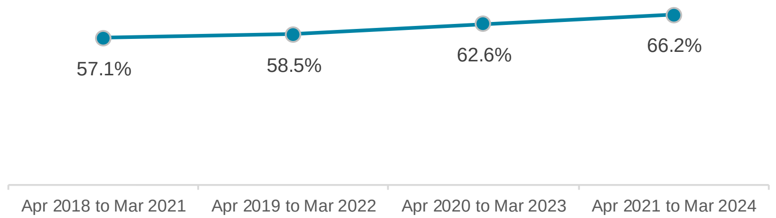
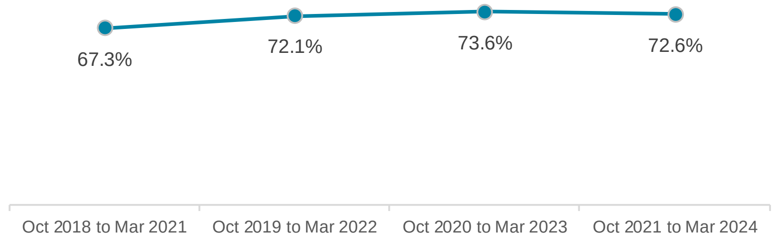
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
No. of Ombudsman complaints upheld	Performance	2 (Q3 2024/25)		**Worse** by 1 complaint compared with Q2 2024/25 **Worse** by 1 complaint compared with Q3 2023/24	Kirklees - 3 Bradford - 3.6 Calderdale - 9.1 Leeds - 5.3 Wakefield - 2.2 Upheld decisions per 100,000 residents (2023/24)
Percent of Ombudsman complaints upheld	Performance	13% (2 / 16) (Q3 2024/25)		**Worse** by 25 percentage points compared with Q2 2024/25 **Worse** by 37 percentage points compared with Q3 2023/24	Kirklees - 62% National - 80% (2023/24)
Vacancy rate (percent of vacant positions across the Council)	Performance	8% (641 / 8,013) (End of Q3 2024/25)		**Worse** by 1 percentage point compared with the end of Q2 2024/25 No comparison data available for the end of Q3 2023/24	Kirklees - N/A Leeds - 2.90% Q3 2023/24

Public Health & Health Protection Measures

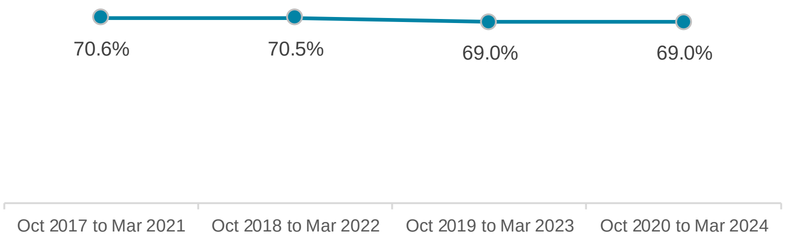
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Breastfeeding initiation rates (proportion of babies whose first feed included breastmilk)	Performance	72% (699 / 971) (Q2 2024/25)*		**Better** by 0.7 percentage points compared with Q1 2024/25 **Better** by 1.2 percentage points compared with Q2 2023/24	Kirklees - 71.3% National - 72.5% Breastfeeding rates (Q2 2024/25)
Percentage of people taking up an NHS Health Check invite	Performance	31% (3,845 / 12,412) (Q2 2024/25)*		**Worse** by 0.7 percentage points compared with Q1 2024/25 **Worse** by 4.4 percentage points compared with Q2 2023/24	Kirklees - 31% National - 35.7% Percentage of people taking up an NHS Health Check invite (Q2 2024/25)
Suicide rate per 100,000 population**	Performance	12.2 (2021-23)		**Worse** by 0.3 suicides per 100,000 population compared with 2020-22 **Worse** by 0.8 suicides per 100,000 population compared with 2019-21	Kirklees - 12.2 National - 10.7 Suicide rate (persons) (January 2021 to December 2023)

*Quarter 3 data will be available early March 2025

**Annually collected measure, no updated data for quarter 3 2024/25

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of children who are overweight/obese in Year 6*	Performance	37.5% (2,000 / 5,333) (2023/24)		**Better** by 0.1 percentage points compared with 2022/23 **Better** by 3.2 percentage points compared with 2021/22	Kirklees - 37.5% National - 35.8% (School year 2023/24)
All new sexually transmitted infection diagnoses (rate per 100,000)*	Performance	571 (2023)		**Better** by 19 diagnoses per 100,000 compared with 2022 **Worse** by 83 diagnoses per 100,000 compared with 2021	Kirklees - 571 National - 704 (Jan-Dec 2023)
Cancer screening coverage: breast cancer*	Performance	66.2% (31,160 / 47,090) (Apr 2021 to Mar 2024)		**Better** by 3.6 percentage points compared with Apr 2020 to Mar 2023 **Better** by 7.7 percentage points compared with Apr 2019 to Mar 2022	Kirklees - 66.2% National - 69.9% (April 2021 to March 2024)
Cancer screening coverage: bowel cancer*	Performance	72.6% (48,865 / 67,280) (Oct 2021 to Mar 2024)		**Worse** by 1 percentage points compared with Oct 2020 to Mar 2023 **Better** by 0.5 percentage points compared with Oct 2019 to Mar 2022	Kirklees - 72.6% National - 71.8% (October 2021 to March 2024)

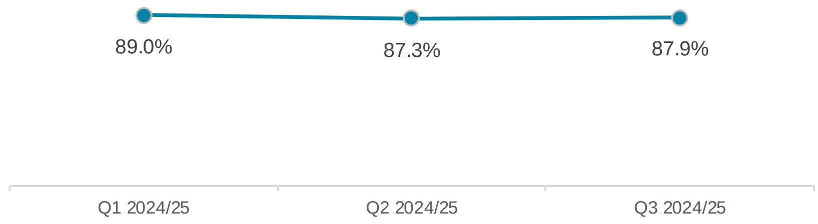
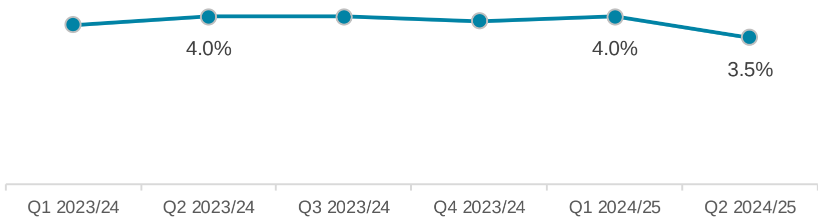
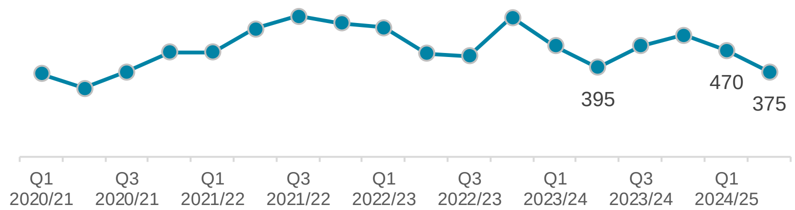
*Annually collected measure, no updated data for quarter 3 2024/25. Measures have been updated to the most recent data

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Cancer screening coverage: cervical cancer (aged 25-49)*	Performance	69% (52,105 / 75,550) (Oct 2020 to Mar 2024)		**Same** by 0 percentage points compared with Oct 2019 to Mar 2023 **Worse** by 1.5 percentage points compared with Oct 2018 to Mar 2022	Kirklees - 69% National - 67.5% (October 2020 to March 2024)

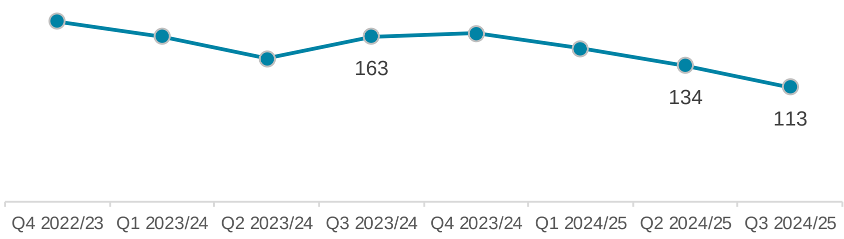
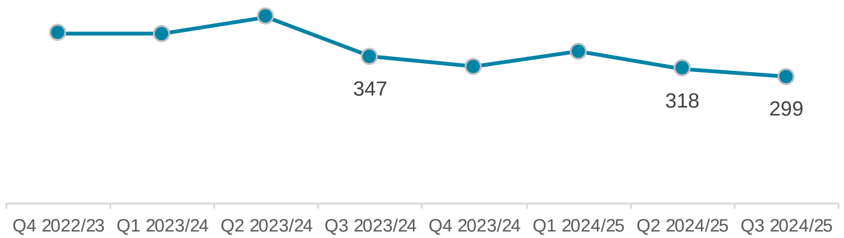
*Annually collected measure, no updated data for quarter 3 2024/25. Measures have been updated to the most recent data

Place

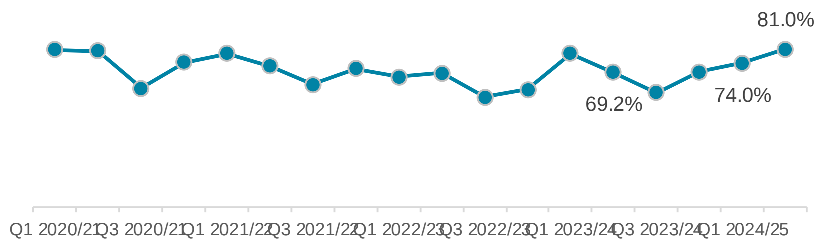
Skills & Regeneration Measures

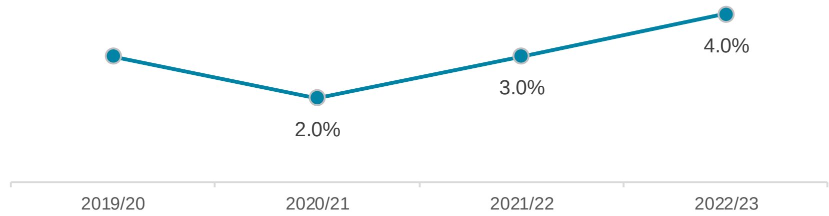
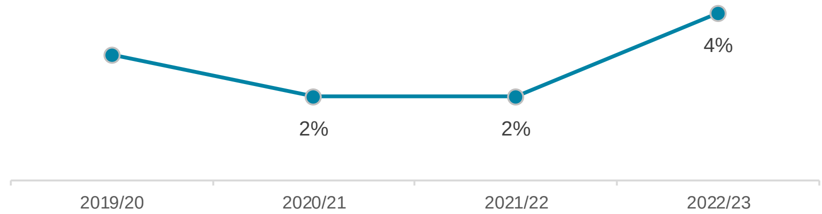
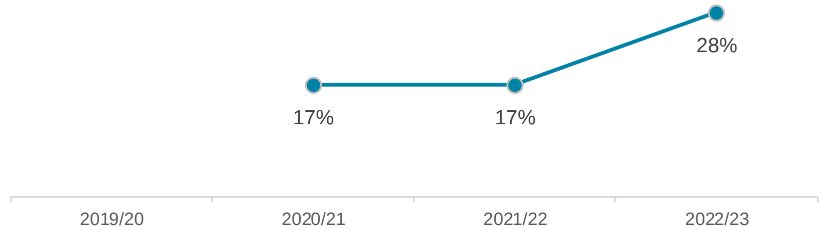
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Occupancy rate of council business centre units rented out (per square foot).	Performance	87.9% (148,901.97 sq ft / 169,368.17 sq ft) (Q3 2024/25)		**Better** by 0.6 percentage points compared with Q2 2024/25 No comparison data available for Q3 2023/24	No benchmarking data is available this is a locally specified measure
Unemployment Rate*	Performance	3.5% (Q2 2024/25)		**Better** by 0.5 percentage points compared with Q1 2024/25 Better by 0.5 percentage points on Q2 2023/24	Kirklees - 4% National - 3.9% (April 2023 - March 2024)
Business deaths*	Performance	375 (Q2 2024/25)		**Better** by 95 businesses compared with Q1 2024/25 **Better** by 20 businesses compared with Q2 2023/24	Kirklees - 13.3 West Yorkshire - 12.6 Business deaths per 10,000 people aged 16+ (Apr - Jun 2024)

*Updated data provided to the most recent available data, obtain from external sources.

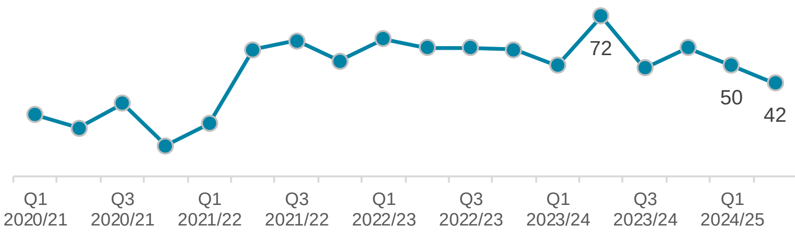
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of planning applications received - minor	Demand	113 (Q3 2024/25)		**Decease** by 21 applications compared with Q2 2024/25 **Decrease** by 50 applications compared with Q3 2023/24	Kirklees - 3.1 Yorkshire and the Humber - 3 Number of minor planning application decisions per 1,000 properties (Jul 23 - Jun 24)
Number of planning applications received - other	Demand	299 (Q3 2024/25)		**Decease** by 19 applications compared with Q2 2024/25 **Decrease** by 48 applications compared with Q3 2023/24	Kirklees - 7 Yorkshire and the Humber - 6.9 Number of other planning application decisions per 1,000 properties (Jul 23 - Jun 24)

Highways, Streetscene & Waste Measures

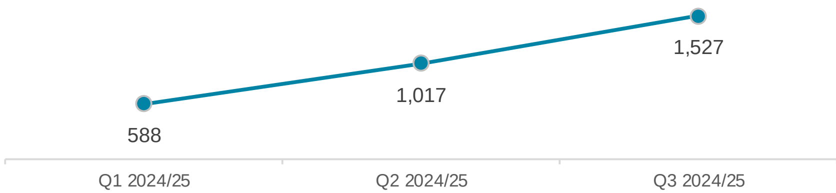
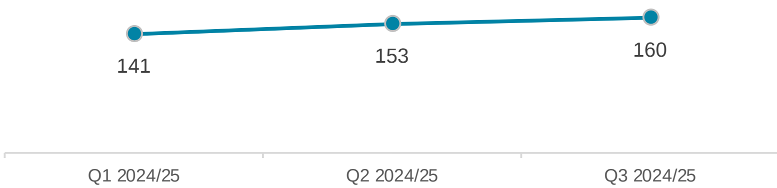
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of street lighting faults attended within published timeframes (7 working days).	Performance	81% (630 / 779) (Q2 2024/25)		**Better** by 7 percentage points compared with Q1 2024/25 **Better** by 11.8 percentage points compared with Q2 2023/24	No benchmarking data is available

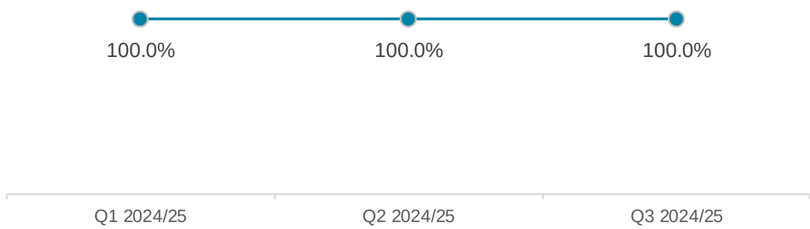
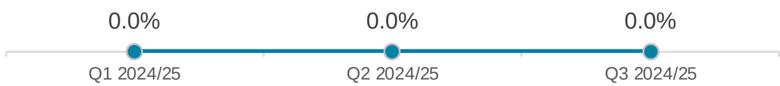
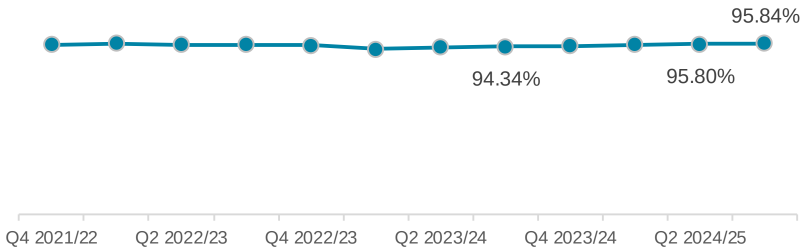
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of B and C roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4% (2022/23)		**Worse** by 1 percentage points compared with 2021/22 **Worse** by 2 percentage points compared with 2020/21	Kirklees - 4% Yorkshire and the Humber - 3% (2022/23)
% of A roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4% (2022/23)		**Worse** by 2 percentage points compared with 2021/22 **Worse** by 2 percentage points compared with 2020/21	Kirklees - 4% Yorkshire and the Humber - 3% (2022/23)
% of U roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	28% (2022/23)		**Worse** by 11 percentage points compared with 2021/22 **Worse** by 11 percentage points compared with 2020/21	Kirklees - 28% Yorkshire and the Humber - 15% (2022/23)

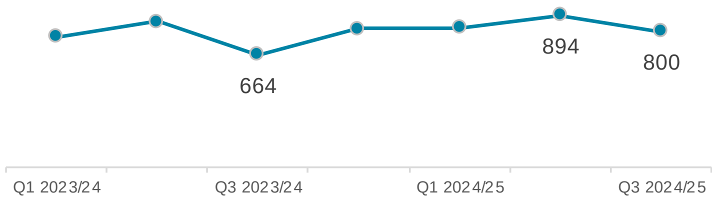
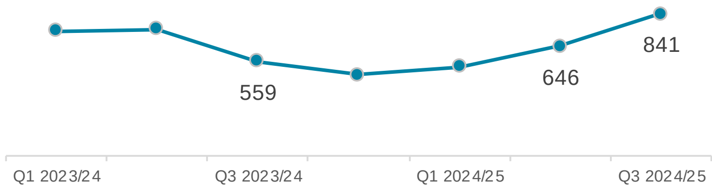
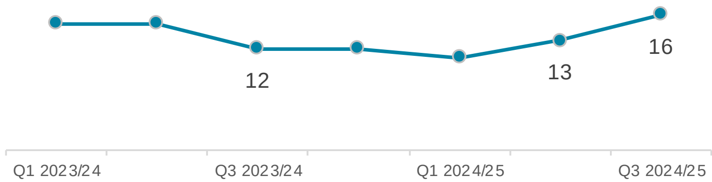
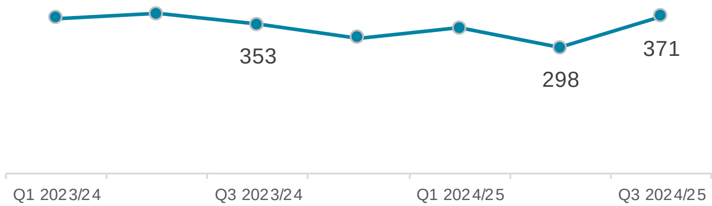
*Annually collected measures, no updated data for quarter 3 2024/25

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
People killed or seriously injured in road traffic accidents	Performance	42 (Q2 2024/25)		**Better** by 8 accidents compared with Q1 2024/25 **Better** by 30 accidents compared with Q2 2023/24	Kirklees - 52 Yorkshire and the Humber - 60.4 Number of people killed or seriously injured in road traffic accidents per 100,000 population (2023)

Homes & Neighbourhoods Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of closed damp, mould and condensation cases	Demand	1,527 (Q3 2024/25)		**Increase** by 510 cases compared with Q2 2024/25 No comparison data available in Q3 2023/24	No benchmarking data is available
Average length of open damp, mould and condensation cases (in days)	Demand	160 (Q3 2024/25)		**Increase** by 7 cases compared with Q2 2024/25 No comparison data available for Q3 2023/24	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of Fire risk assessments carried that were due to be carried out.	Performance	100% (47 / 47) (Q3 2024/25)		**Same** by 0 percentage points compared with Q2 2024/25 No comparison data available for Q3 2023/24	No benchmarking data is available
Percentage of fire risk assessments reported to the regulator that are outstanding.	Performance	0% (Q3 2024/25)		**Same** by 0 percentage points compared with Q2 2024/25 No comparison data available for Q3 2023/24	No benchmarking data is available
Proportion of emergency responsive repairs completed within timescale.	Performance	95.84% (21,559 / 22,494) (Q3 2024/25)		**Better** by 0.2 percentage points compared with Q2 2024/25 **Better** by 1.7 percentage points compared with Q3 2023/24	No benchmarking data is available

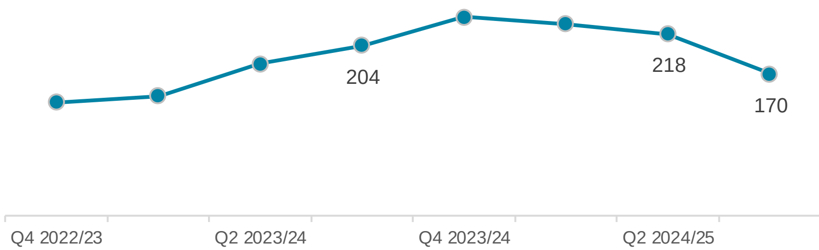
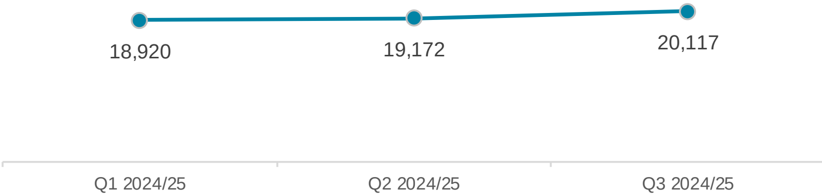
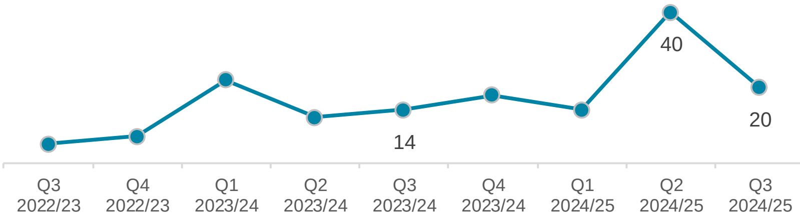
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of disabled facilities grants (DFG) adaptations referrals*	Demand	800 (Q3 2024/25)		**Decease** by 94 referrals compared with Q2 2024/25 **Increase** by 136 referrals compared with Q3 2023/24	No benchmarking data is available
Number of households on the disabled facilities grants (DFG) adapatations waiting list	Demand	841 (Q3 2024/25)		**Increase** by 195 households compared with Q2 2024/25 **Increase** by 282 households compared with Q3 2023/24	No benchmarking data is available
Average wait time for a disabled facilities grants (DFG) assessment of need for all tenures (weeks)**	Performance	16 (Q3 2024/25)		**Worse** by 3 weeks compared with Q2 2024/25 **Worse** by 4 weeks compared with Q3 2023/24	No benchmarking data is available
Average wait time to deliver disabled facilities grants (DFG) adaptations for all tenures (days)***	Performance	371 (Q3 2024/25)		**Worse** by 73 days compared with Q2 2024/25 **Worse** by 18 days compared with Q3 2023/24	No benchmarking data is available

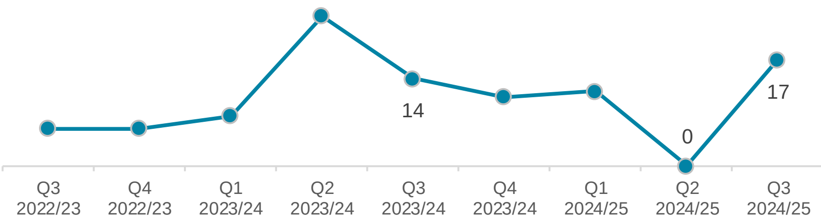
referrals for an assessment, not all assessments result in an adaptation

**not all assessments result in an adaptation

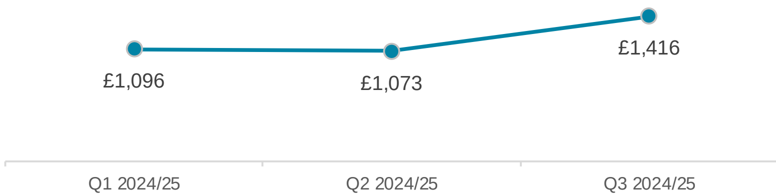
***based on receipt of a recommendation for an adaptation to works marked as paid – council tenants do not get a DFG funded adaptation – these are HRA funded using similar criteria

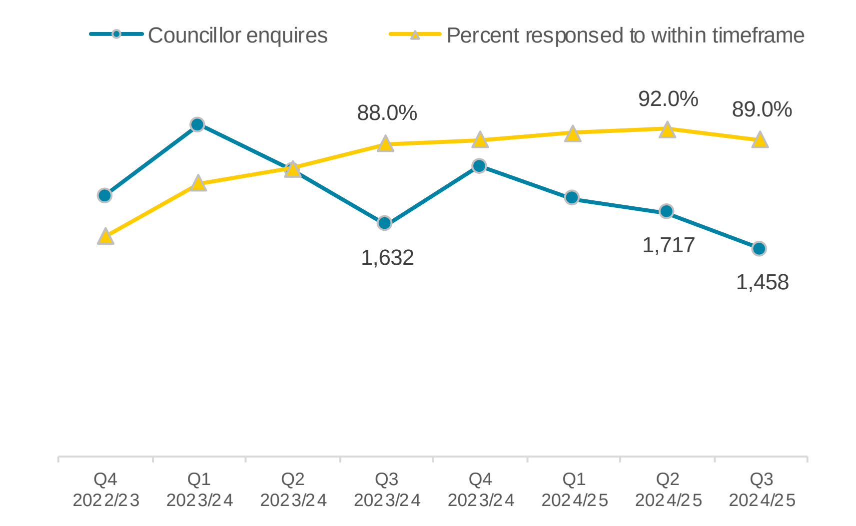
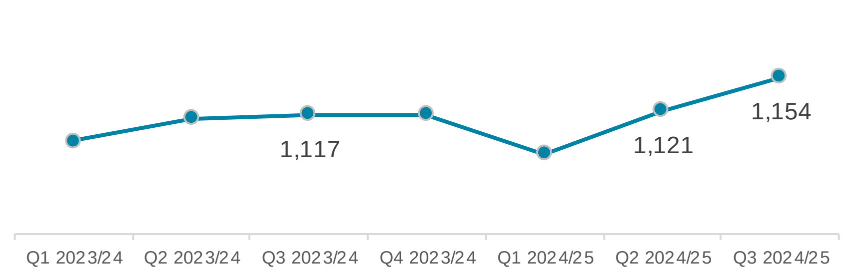
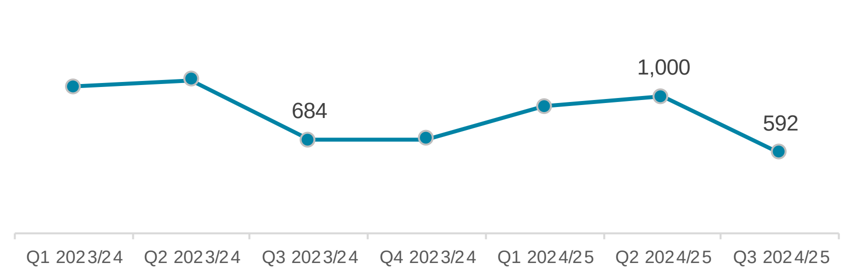
Development Measures

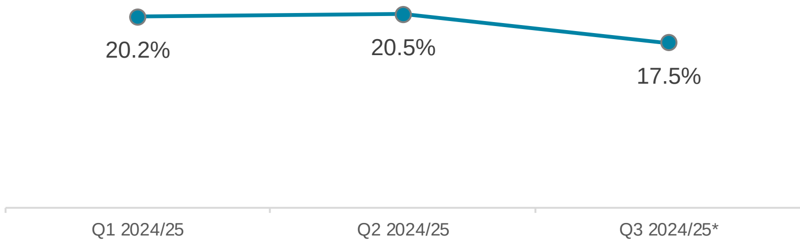
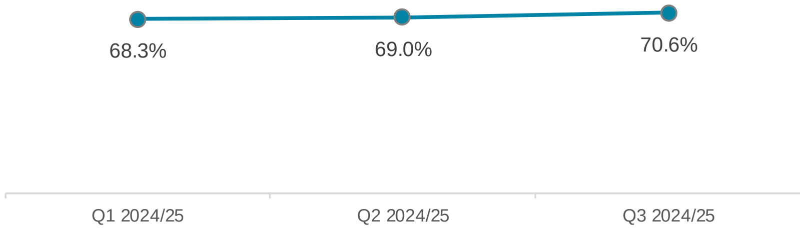
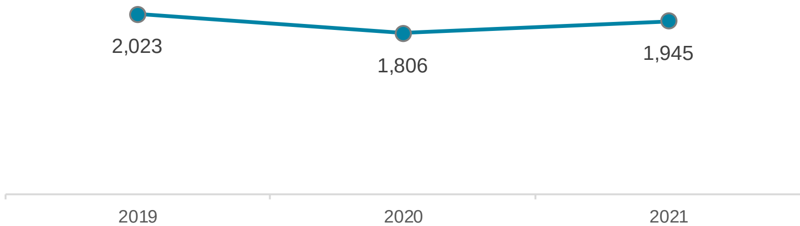
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of households in B&B temporary accommodation.	Demand	170 (Q3 2024/25)		**Decrease** by 48 households compared with Q2 2024/25 **Decrease** by 34 households compared with Q3 2023/24	Kirklees - 47.6% Yorkshire and the Humber - 37.9% % of households in B&B temporary accommodation (Q4 2023/24)
Number of applicants on Housing Register	Demand	20,117 (Q3 2024/25)		**Increase** by 945 applicants compared with Q2 2024/25 No comparison data available for Q3 2023/24	No benchmarking data is available
Market homes delivered within Housing Growth programme.	Performance	20 (Q3 2024/25)		**Worse** by 20 homes delivered compared with Q2 2024/25 **Better** by 6 homes delivered compared with Q3 2023/24	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Affordable homes delivered within Housing Growth programme.	Performance	17 (Q3 2024/25)		**Better** by 17 home delivered compared with Q2 2024/25 **Better** by 3 homes delivered compared with Q3 2023/24	No benchmarking data is available

Environmental Strategy & Climate Change Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average cost per child accessing home to school transport for the quarter	Performance	£1,416 (Q3 2024/25)		**Worse** by £343 per child within the quarter compared with Q2 No comparison data available for Q3 2023/24	DfT are looking at collecting data nationally next year

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of Councillor enquires (across the whole Council) responded to within timeframe	Performance	89% (1,076 / 1,212) (Q3 2024/25)		**Worse** by 3 percentage points compared with Q2 2024/25 **Better** by 1 percentage points compared with Q3 2023/24	No benchmarking data is available
Number of Councillor enquires received across the whole Council	Demand	1,458 (Q3 2024/25)		**Decrease** by 259 enquires compared with Q2 **Decrease** by 174 enquires compared with Q3 2023/24	No benchmarking data is available
Number of Hackney carriage and private hire licenses	Demand	1,154 (Q3 2024/25)		**Increase** by 33 licenses compared with Q2 2024/25 **Increase** by 37 licenses compared with Q3 2023/24	Kirklees - 8.1 West Yorkshire - 8.1 Total licensed vehicles (Taxis, Private Hire Vehicles (PHVs)) per 1,000 people aged 16+ (45383)
Number of noise pollution complaints	Demand	592 (Q3 2024/25)		**Decrease** by 408 complaints compared with Q2 2024/25 **Decrease** by 92 complaints compared with Q3 2023/24	Kirklees - 8.2 Yorkshire and the Humber - 8.1 Rate of complaints about noise per 1,000 population (2020/21)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Food hygiene percent of premises rated 4 stars	Performance	17.46% (701 / 4,014) (End of Q3 2024/25)*		**Worse** by 3 percentage points compared with the end of Q2 2024/25 No comparison data available for the end of Q3 2023/24	No benchmarking data is available
Food hygiene percent of premises rated 5 stars	Performance	70.6% (2538 / 3,593) (End of Q3 2024/25)		**Better** by 1.6 percentage points compared with the end of Q2 2024/25 No comparison data available for the end of Q3 2023/24	No benchmarking data is available
Carbon dioxide equivalent (CO2e) emissions for the District (measured in kilotonnes of carbon dioxide equivalent (KT CO2e))	Performance	1,945 (End of Q3 2021/22)		**Better** by 139 KT CO2e compared with 2020 Worse by 78 KT CO2e compared with 2019	Kirklees - 1945 Bradford - 2153 Calderdale - 1075 Wakefield - 2033 CO2e emissions for the District (KT CO2e) (2021)

*Data for food hygiene measures are a snapshot in a point in time, the data for Q3 was taken on the 25th February 2025